

# Shelter SA



**Shelter SA**  
Housing: a basic human right

## Annual Report 2003 - 2004





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# SHELTER SA

## ANNUAL GENERAL MEETING

WEDNESDAY 1<sup>st</sup> OCTOBER 2003

Way Hall, 10 Pitt Street, Adelaide

Dieter Sczesny, Vice Chairperson, welcomed everyone, including Minister Jay Weatherill, representing the Premier. Dieter introduced the Guest Speaker:

**Graeme Warnock**, currently Chair of the Inter Church Housing Unit  
Formerly General Manager of the Archdiocese of Adelaide

Speaking on:

**“Mon Dieu - Where Does All The (Public Housing) Money Go?”**

The speaker stimulated much discussion and Dieter Sczesny thanked Graeme for his presentation.

## ANNUAL GENERAL MEETING

### 1. Welcome

Meeting opened at 4:15 pm by Dieter Sczesny, Vice Chairperson.

#### Present:

Anna	Balassonne	Member
Sylvia	Brideoake	Seniors Information Service
Daniel	Clements	Mission Australia
Barbara	Colbert	Member
Helen	Connolly	Anglicare/Board Member
Alison	Cramond	SAHT
Peter	Chigwidden	Adelaide Regional Advisory Board, SAHT
Malcolm	Downie	SAHT
Matt	Fisher	CHCSA
Con	Hadjicustantis	SACHA
Cassa	Heading	Member
S.	Laris	with Minister Weatherill
Wayne	Lawrence	HomeStart Finance
Helene	Nielsen	SYC/Board Member
Bill	Peterson	Board Member
Kym	Ramsay	Board Member
Mike	Reilly	Member
Dieter	Sczesny	Board Member
Pam	Simmons	SACOSS
Warren	Smith	SAHT
Heather	Southcott	Member



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Alan	Steven	Salvation Army/Board Member
Hugh	Stretton	Life Member
Jan	Sundberg	SACHA
Ciaran	Synnott	CHCSA
Milenka	Vasekova	Migrant Women's' Supported Accom.
Patricia	Walsh	Member
Jay	Weatherill	Minister for Urban Development and Planning
Rhonda	Wheatley	Helping Hand Aged Care
Paul	Wormald	Member
Janet	Adkins	Shelter SA
Bryan	Hughes	Shelter SA
Cheryl	Shepley	Shelter SA
Gary	Wilson	Shelter SA

## 2. Apologies

Dieter Szesny read the list of apologies:

Robert	Alvaro	Urban Pacific Limited
Su	Ashby	SAHT
June	Ayres	Member
Phillip	Beddall	Chair/Board Member
Judith	Brine	Adelaide City Council
Dean	Brown	MP
Eleanor	Button	Consultant
Audra	Cooper	Social Inclusion Unit
Graham	Cowan	Salvation Army
Peter	Darley	Adelaide City Council
Dennis	Eales	OARS
Lesley	Guster	Member
Michael	Harbison	Lord Mayor, City of Adelaide
Alison	Hastings	DHS
Richard	Hayward	Adelaide City Council
John	Hill	Minister for Environment
Rob	Kerin	MP
Tina	Lloyd	Representing Minister Steph Key
Wendy	Malycha	St Johns
Rory	McEwan	MP
Alan	Moore	Board Member
David	Morrell	Disability Action
Kate	Reynolds	MLC
Lea	Stevens	Minister for Health
Brian	Victory	National Seniors Assoc.
Richard	Wilkinson	Representing Monsignor David Cappelletti
Paul	Willey	DHS

Other apologies were received from:

Judi	Cameron	Mission Australia
Brendan	Moran	SACHA
Michele	Slatter	Board Member
Matthew	Woodward	MACHA

### 3. Minutes of the Previous Annual General Meeting

Motion: The minutes of the Annual General Meeting of September 25th 2002 be accepted as a true and accurate record.

Moved: Bill Peterson  
 Seconded: Heather Southcott  
 Motion: Carried

### 4. Chairperson's Report

Because Phillip Beddall was unable to make today's meeting, Dieter Sczesny spoke to the Chairperson's report in the Annual Report, highlighting the year's key events as the community and stakeholder consultations run by Shelter SA about the State Housing Plan. He thanked Minister Stephanie Key for her support of Shelter SA, and the staff of the Housing Management Council, whom Shelter SA relates to.

Motion: That the Chairperson's Report for 2002-2003 be accepted.

Moved: Bill Peterson  
 Seconded: Alan Steven  
 Motion: Carried

### 5. Treasurer's Report

Bill Peterson presented the Treasurer's Report. He noted the upgraded accounting system and computers. Through careful spending some surplus had accumulated to pay for those. Bill thanked Jan Moffatt, our bookkeeper for her thorough accounting systems, and Cheryl Shepley for training as Jan's backup.

Bill thanked the Board Members and staff.

Motion: That the Treasurer's Report for 2002-2003 be accepted.

Moved: Bill Peterson  
 Seconded: Heather Southcott  
 Motion: Carried

### 6. Audited Statement

The Auditor's Statement was available in the Annual Report.

Motion: That the Auditors Report for 2002-2003 be accepted.

Moved: Bill Peterson  
 Seconded: Heather Southcott  
 Motion: Carried

### 7. Appointment of Auditors

Motion: That Peter Hall and Associates be appointed as Auditors for 2003-2004.

Moved: Heather Southcott  
 Seconded: Kym Ramsay



Motion: Carried

**8. Election of the Board Members**

Dieter Sczesny explained that changes to the Shelter SA constitution had been adopted at last year's AGM. Written nominations had to be into the Shelter office a week ago. Seven nominations have been received for 8 vacancies. The remaining vacancy will be filled by Board appointment, as per the new constitution.

Bill Peterson has another year to go in his term as Treasurer (under the old system). It was explained that because there is a Protocol Agreement with Homelessness SA, there is a Homelessness SA representative on the Shelter SA Board, as part of the Board of 10.

Dieter said written nominations had been received from:

Michele Slatter	Individual Member
Alan Moore	Individual Member
Kym Ramsay	Individual Member
Dieter Sczesny	Individual Member
Alan Steven	Organisational Member, Salvation Army
Helen Connolly	Organisational Member, Anglicare
Helene Nielsen	Organisational Member, SYC

Motion: That the 7 nominations to the Board be accepted.

Moved: Jan Sundberg

Seconded: Bill Peterson

Motion: Carried

**9. Any other business**

Dieter Sczesny asked if there was any other business. A question was asked about the election of officers. Dieter explained that under the new constitution, officers are elected at the first meeting of the Board, from the Board. There was no other business.

Dieter thanked everyone for attending and declared the meeting closed at 4:45 pm.

## CHAIR'S REPORT

Shelter SA continues its role to be active in advocating for affordable, secure and appropriate housing for all.

This year's big event has been the Shelter State Council, which debated and endorsed the first batch of Shelter's Position Statements, to be included in a new publication to be called *Shelter Snapshot*, which will be released shortly. We hope they will provide a useful tool for those interested in housing and housing policy development.

We spent much of our time attending a myriad of meetings in committees, advisory groups and forums attempting to argue, persuade and consult on a range of housing-related issues. Some of the highlights for the year include:

- Presenting 'The People's Voice' at the National Housing Conference late last year
- Launching of the Boarding House Kit – 'A Practical guide for Rooming House Residents'
- Continued involvement in discussions around development of the State Housing Plan.

One of the more interesting ideas to emerge in recent months has been to consider regionalisation of Shelter SA. Some preliminary discussion have been held in some of the regional centres of the state about the possibility of supporting forums to enable those people interested in housing and housing-related issues to meet and network. It would also provide Shelter SA a vehicle to inform discussions that are usually Adelaide based. More about this will emerge in the next year.

Phillip Beddall, former Chair, did not stand for re-election at the 2003 AGM. Helen Connolly, Bill Peterson, Michele Slatter, Alan Steven, Alan Moore and I continued on the Board during the year. Kerry Beck resigned in Dec. 2003 due to a change of employment and Leanne Young began in April 2004 as the Homelessness SA representative. Helene Nielsen resigned in May 2004, due to a change of employment. Kym Ramsay resigned in Dec. 2003. Two new Members joined the Board: Dr. Kathy Arthurson began in May and Daniel Clements began in June 2004.

The Board has functioned well in its management and policy development roles. One of its strengths is that it continues to bring together a group of people from a broad range of backgrounds that all have an enthusiastic commitment to working towards the objectives of Shelter SA.

On behalf of the Board, I would like to thank both the previous Minister of Housing the Hon. Stephanie Key (MP) and the current minister the Hon. Jay Weatherill for their support. I also acknowledge the continued commitment and support of staff within the Department of Human Services to developing a better housing system for all South Australians.

I thank my fellow Board Members for their commitment and involvement in the management of Shelter SA and finally I thank all members for their continued support. Together we strive to make South Australia a better place to live for all

Dieter Sczesny  
Chair



## BOARD ATTENDANCE

The Board of Shelter SA met 11 times during the financial year. Individual Board members' attendance is listed:

Phillip Beddall, Chair Individual	3 of 3	Did not stand for re-election
Dieter Sczesney, Vice Chair, then Chair Individual	9 of 11	
Helen Connolly, Secretary Anglicare	8 of 11	
Bill Peterson, Treasurer Individual	11 of 11	
Michele Slatter Individual	6 of 11	
Alan Steven Salvation Army	10 of 11	
Alan Moore ParaQuad Association	4 of 11	
Kerry Beck Homelessness SA Rep.	4 of 6	Resigned in Dec. 2003
Leanne Young Homelessness SA Rep.	2 of 3	Began in April 2004
Helene Nielsen Service to Youth Council	8 of 9	Resigned in May 2004
Kym Ramsay Individual	5 of 5	Resigned in Dec. 2003
Dr. Kathy Arthurson Individual	1 of 2	Began in May 2004
Daniel Clements Mission SA	1 of 1	Began in June 2004

# EXECUTIVE DIRECTOR'S REPORT

July 2003– June 2004

## INTRODUCTION:

Shelter's 27<sup>th</sup> year has been productive, continuing to advocate for a fairer, more just housing system – around many of the issues that lead to the formation of Shelter in 1977. Housing affordability (the lowest in 14 years) and the sustainability of public and social housing are the most critical issues currently affecting housing for people on low incomes. Private rental vacancies are low, and as property values have continued to climb exponentially, rents too have increased.

The State Government is to be congratulated for its Social Inclusion Initiatives in response to homelessness, committing approximately \$20m to the prevention of, and responses to, homelessness. The **State Housing Plan** process continued into the 2003-04 financial year, but the Plan still has not been delivered. The State Labor Government is to be praised for its concern about housing issues and for setting up the State Housing Plan Steering Committee and sub-groups that investigated all the issues. Shelter SA was active in the Steering Committee and several of the sub-groups. However, a realistic, achievable Plan that is adequately resourced **MUST** be revealed and implemented to address the housing needs of those in crisis or at risk of homelessness.

## EVENTS Organised by Shelter SA

### TOWN HALL FORUM 25<sup>th</sup> November 03

"Affordable Housing: A Vanishing Dream" forum, the evening before the National Housing Conference.

### The Peoples' Voices Session– National Housing Conference Nov. 2003

Shelter coordinated a session at the conference, where 7 different housing consumers spoke about their experiences, concerns and suggestions about housing, including:

- Boarding House Residents (video about the AFTON)
- Caravan Park Residents (their stories)
- Person who was previously homeless
- Indigenous Woman re. discrimination in the private rental market
- HomeStart Finance customer
- Tenant of the SA Housing Trust
- Person in need of Adaptable Housing.

### International Women's Day Forum "Where's My Home?", with the Women's Housing Association March 04

The paper "Non-shelter outcomes for women and children" was presented.

Assisted in organising and participated in the **Eyre Regional Domestic and Family Violence Forum**, December 2003.



**OPHAN** (Older Person's Housing Advisory Network) was wound up with a final meeting.

**State Council May 2004**

A State Council meeting of many Shelter SA members was convened, to debate proposed Position Statements – those basic convictions that are shared, and seen as objectives we should be working towards. There was stimulating discussion, and some amendments to the proposals. The final Position Statements will be incorporated and published in *Shelter Snapshotz* in the near future.

**Boarding House Kit Launch June 2004** In Adelaide's South Parklands

Also organised an education seminar to coincide with the launch, with the Office of Consumer and Business Affairs (OCBA)

**Participated in the National Affordable Housing Summit in Canberra**

June 04

**Participated in the Housing Week Fair, Rundle Mall November 2003**

**PUBLICATIONS**

Produced the following editions of *Sheltashortz*:

- July: Extracts from submissions to the State housing Plan
- August: "Low-income households squeezed out of homeownership"
- September: "Barely Existing, Barely Surviving: Housing Stress in Adelaide"
- October: "The 'how' of 'halving homelessness'",
- November: "What's Happening in Housing Week"
- December: articles about the National Housing Conference
- March: Foyers youth housing
- April: Disruptive Tenants Policy
- June: Federal Budget Disappointing

Began preparation of *Shelter Snapshotz* – a series of 8-page publications about different housing tenures and Shelter SA's Position Statements.

SACOSS *News* – review of Chamberlain, C. and MacKenzie, D. 2001, publication, '*Counting The Homeless*'.

**Boarding House Kit**

"*A Practical Guide for Rooming House Residents*" - received a Law Foundation grant for the boarding house kit.

*In Site* newsletter - wrote article about Caravan Parks in SA.

Community Legal Centre conference - abstract about the need for a Tenants' Advice and Advocacy Service.

Report of the *Eyre Regional Domestic and Family Violence Forum*, December 2003.

Contributed to SACOSS State Budget Submission

Housing Stress Report (in preparation)

Conducted research into discrimination experienced by women in the rental market (in preparation)

**SUBMISSIONS** by Shelter SA were made to:

The State Housing Plan

The Federal Productivity Commission re "First Home Ownership"

The Review of the Retirement Villages Act

Met with representatives from COTA, Seniors Information Service, and SARVRA to discuss the Review

Federal Parliamentary Inquiry into Residential Tenancy Databases

Assisted with the re-writing of the Housing Council's "Proposal for a Non-Government Tenants' Advice and Advocacy Service"

State Parliamentary Inquiry into SA Housing Trust

DHS/Peaks Response to the Senate Poverty Inquiry

Australian Bureau of Statistics (ABS) regarding changes to the 2006 Census

SACHA's review of their 'Dispute Resolution' process.

Responded to SACHA's 'Building Modifications Policy'.

YACSA regarding their '2004 budget' submission.

Youth participation survey sent out by the Youth Affairs Council.

Initial Women's Safety Strategy paper

Law Foundation re: Boarding House Kit.

**ACTIVITIES:**

The Executive Director was a member of the Housing Minister's BOARDING HOUSE TASK FORCE, which met over several months and produced a report for the Minister in February 2004.

Shelter SA is a member of the Housing Minister's HOUSING COUNCIL (Community Sector), and convened meetings of a sub group examining the need for a Tenants' Advice and Advocacy Service.

Shelter was a member of the Social Inclusion Homelessness Reference Group and participated in the Social Inclusion Initiatives Roundtable.

The SACOSS POLICY COUNCIL met 11 times, and Shelter is an elected member. Shelter also participated in the SACOSS News Editorial Committee. Shelter participated in the Anti-Poverty Week Steering Committee and attended various SACOSS workshops, including the Making Ends Meet forum (Low Income Support Program).



Shelter SA attends the monthly SOUTH AUSTRALIAN HOUSING TRUST (SAHT) Operations and Policy Advisory Committee (OPAC). There was a “Successful Tenancies” sub-committee, working on the concept of a video to explain Conditions of Tenancy rights and responsibilities. Shelter was also on the Selection Panel to review tenders from organisations wishing to deliver the Supported Tenancies Program of the SAHT. Staff of Shelter participated in the Private Rental Assistance Program Review and the Service Systems Change Project Reference Group.

The Manager of the Trust Customer Involvement Unit, HASS, Homelessness SA and Shelter SA representatives met about the OPAC consultation processes.

Shelter responded to the Trust policies for:

- ‘Difficult and Disruptive Tenants’
- ‘House Sales’
- ‘Abandoned Premises and Goods Guidelines’.
- Service Delivery changes – ‘Telephone Customer Service Centre’.

Shelter SA was influential in having the proposed SAHT DISRUPTIVE TENANTS POLICY changed. Below are the steps that were followed in achieving this:

- Designed and distributed a survey about the proposed policy
- Received over 60 responses to the survey; collated and distributed findings.
- Produced a Summary of Survey Responses.
- Wrote a separate “Shelter SA report on proposed SAHT Disruptive Tenants Policy”
- Organised Homelessness SA General Meeting about the proposed SAHT Disruptive Tenants Policy and arranged for speakers from the SAHT to speak at the General Meeting about the policy.
- Coordinated meeting with Minister Weatherill, and representatives from Mental Illness Fellowship, HASSA, Roofs Housing Association, Spectrum Housing, and Disability Action regarding concerns about the proposed SAHT Disruptive Tenants Policy.

MEDIA EXPOSURE for Shelter SA during the year increased, with articles in the Messenger Newspapers, the Advertiser, and Sunday Mail. There were TV interviews on Channels 9 and 10, and radio interviews on Fresh FM, ABC, RPH, and 5AA.

The NATIONAL HOUSING CONFERENCE was held in Adelaide in November 2003. Shelter staff participated in the Steering Committee, assessment of presentations, the Community Participation group, and the Steering Committee (Evaluation), as well as making a presentation. This session was considered by many as the highlight of the Conference.

NATIONAL SHELTER is an important federation and network for the state and territory Shelters. National Council Meetings were held in Adelaide and Perth. There were frequent telephone hook-ups of the Executive. The Executive Director of Shelter SA is the Treasurer and Convenor. During the year, National Shelter published the National Shelter Election Platform, which was sent to every Federal politician. In addition, National Shelter and ACOSS produced a report evaluating the effectiveness of Commonwealth Rent Assistance.

A staff member attended the Queensland Shelter State Conference. Each state/territory shares its publications with the other Shelters. Related to National Shelter, Shelter SA participated in the National Association of Tenants' Organisations (NATO) teleconference, gaining information for a submission about a Tenants' Advice and Advocacy Service.

There is a formal protocol agreement between Shelter SA and HOMELESSNESS SA (HSA). Shelter convened a meeting between Prof. Goodlad (of Scotland) and Wendy Malycha (Vice Chair of HSA). Shelter staff have contributed to the organisation of the HSA Annual General Meeting (AGM), the General Meetings, the Memorial Service, and monthly board meetings. In addition, the Shelter office arranged for some mail outs and other administrative support as required, designed some flyers, and updates the Homelessness SA website. Shelter attended the Women and Homelessness Forum.

The AUSTRALIAN HOUSING AND URBAN RESEARCH INSTITUTE (AHURI) is an active network of researchers and service providers investigating aspects of housing. Staff attended AHURI Work in Progress seminars, Reporting Workshops, and the Strategic Planning Workshop. Shelter SA is involved in the following AHURI Reference Groups: Evictions, Housing Options for Low Income Earners, Housing People with Complex Needs, Targeting Housing Assistance, Emerging Housing Needs of Indigenous Australians, and Housing for Older People.

In other RESEARCH, Shelter participated in the UniSA SPIRT Reference Group.

Staff of Shelter SA are members of the AUSTRALASIAN HOUSING INSTITUTE (AHI) SA Branch and participated in a Seminar on Mental Health and Housing and a seminar with a speaker from the American organisation Fannie Mae. The State and National AGM's were attended, as both were in Adelaide. AHI will grow to educate and develop housing sector staff.

Each year, Shelter SA is asked to make PRESENTATIONS on housing and related issues. In 2003-04 presentations were made to the Modbury Anti-Poverty Group, visiting Thai Government statisticians, and Wirreanda High Year 12 students.

There was a meeting with the EQUAL OPPORTUNITY COMMISSIONER regarding projects on discrimination faced by women and Aboriginal people in the Private Rental Market.



DEPARTMENT OF HUMAN SERVICES (DHS) was the funding body for Shelter SA during 2003-04. Shelter participated in the DHS/Peaks meetings, and contributed to the DHS/Peaks Response to the Senate Poverty Inquiry. DHS ran Community Engagement and Funding Agreement Workshops that Shelter attended. Shelter attended the Supported Residential Facilities Information Seminar, a forum with Tom Bentley from the U.K., the launch of the Statistical Profile of Women in SA and the Human Services and Innovation Program grant application workshop.

The Housing Minister called for a Review of the Community Housing Organisations Grant Fund (CHOGF) and a number of meetings/consultations were held. In addition some individual meetings were held with officers of the Department.

Networking and meeting with other parts of the housing sector are important to the work of Shelter SA. Shelter participates in the COMMUNITY HOUSING COUNCIL OF SA (CSHSA) Disability Focus Group, the Policy Committee and various workshops. There is also regular attendance at Australian Consumers Consultative Committee, and the facilitating group for 'Anti Poverty Week'.

Working relationships with the ADELAIDE CITY COUNCIL grew, with discussions about the provision of affordable housing in the city to meet the Council's aim of doubling the population, and exploration of shop-top housing. Shelter SA also attended the "Populate or Perish" forum, a Focus Group about a Social Development Strategy, and the Social Indicators and Local Government forum.

Shelter SA participates in many NETWORKS. Meetings were held with the Inner City Assistance Network, UTLC representatives and contact was maintained with the Housing Industry Association and Master Builders Association. Staff participated in seminars with the Urban Development Institute of SA, the Planning Institute of Australia and the Australian Institute of Urban Studies, to ensure affordable housing is raised as an issue for discussion.

**EXTERNAL SEMINARS ATTENDED:**

- Community Employers' Assoc. re HR matters
- State Transport Plan Consultation
- Social Justice Policy Network of the State Labor Party
- Premier's Economic Growth Summit
- Family and Community Services (FaCS) Budget session
- State Budget lock-up
- Community Sector Banking information session

“Beijing plus 10” Adelaide Caravan, to feed into the UN report card on the status of women in South Australia and the lack of affordable housing  
Coalition for Adaptable Housing workshops

**INDIVIDUAL MEETINGS:**

Darryl Melham, Federal Shadow Minister for Housing  
Some members of State parliament  
Various Ministers’ advisers  
National Community Housing Federation  
Council of the Ageing and Seniors Information Service  
Uniting Care Wesley Adelaide  
Julian Disney, Chair, National Housing Affordability Summit  
Three Executive Officers of interstate Tenants’ Union  
SACHA about the possibility of setting up a Housing Association for Aboriginal people.  
HomeStart Finance.  
Housing Advice Service SA  
Playgroup of SA (re Caravan Park residents and SA Housing Trust tenants).  
Village Life company  
Year 12, TAFE and university students

INTERNALLY, Shelter held 11 Board meetings, numerous staff meetings, and meetings between various staff and Board Members. A reporting structure was tried, with a Sector Development Subcommittee and a Research Subcommittee. Each year the Board does a formal Performance Appraisal of the Executive Director, who in turn, conducts individual staff appraisals.

At the beginning of the calendar year, there was a Shelter Board Planning Session, with a facilitator. From this, there emerged Board Working Groups on the Planning Aims, which form the basis of the Annual Strategic Plan.

After each Annual General Meeting, there is orientation of new Board Members.

There were banking and finance meetings, examination of new equipment, and an insurance review with the OAMPS representative.

**CONCLUSION:**

I thank the staff of Shelter for their dedication, often above-and-beyond the call of duty. Their enthusiasm and passion about housing issues ensure Shelter SA is seen by the community as a constant advocate for housing as a basic human right. My particular thanks to Board Members during the year, for providing good governance and more importantly, clear strategic direction for the organization. Finally, Shelter SA will only be as good as the members who make up the body corporate. Ordinary members share their experiences and concerns with the Board and staff, and provide some of the drive that keeps us advocating for safe, secure, appropriate housing for all in our community.



Gary Wilson  
Executive Director

## TREASURER'S REPORT

The past year has been a very stable year for Shelter SA and we have fortunately had constancy within the staffing of the organisation. Our financial management structures are frequently being reviewed, and it seems that we are refocusing on the budget quite regularly. We have managed to constantly operate with a small surplus throughout the year.

This year we have changed our financial institution and now use the services of the corporate section of Bendigo Bank. The other initiative is using electronic banking, which had some problems initially but I am pleased to report that these have been resolved. Electronic banking for this organisation has made paying wages and accounts more streamlined.

We are continuing to manage and report National Shelter's finances and appear to be doing a reasonable job, as they have requested that we keep the finances operational from South Australia.

I thank the Board Members for their support and participation over the past 12 months; most meetings were productive, with stimulating debate.

I especially would like to acknowledge Jan Moffat. Jan is the trusty Bookkeeper, and ensures that all the financial obligations are met. She has been diligent in assisting in the budget preparation, getting the statements and other documentation prepared for the Board meetings and thankfully satisfying the Auditor.

Cheryl has to be mentioned on two accounts: as Receptionist and Clerical Officer she is always obliging and prepared to assist where she can, but she is also an assistant and back-up support to Jan; Cheryl has been able to save the day when Jan is unavailable.

Finally I thank Gary for leading the staff, facilitating the Board, representing Shelter within the sector and supporting the members of Shelter S.A. Collectively it has been a team effort. Thanks, Team.

Recently we explored other companies to be engaged as our auditors but found that after we made all the comparisons, the advantages in changing were minimal.

The auditor has approved the books and the financial statements as highly acceptable, thanks to Jan's quality of work. He has not found any discrepancies with the books and we will continue to present them using the same accounting systems.

I recommend that Peter Hall & Co. be the auditor for 2004-2005.

I MOVE that the financial report for 2003-2004 be accepted.

Bill Peterson  
Treasurer



## STAFF

**Executive Director (1.0 FTE)**

Gary Wilson

**Sector Development Officer (0.8 FTE)**

Bryan Hughes

**Research and Policy Officer (0.8 FTE)**

Janet Adkins

**Clerical Officer (1.0 FTE)**

Cheryl Shepley

**Bookkeeper (Casual)**

Jan Moffat



## Shelter SA Members 2003-2004

### Individuals

Betty Alberton  
Kathy Arthurson  
June Ayres  
Anna Balassone  
Phillip Beddall  
Barbara Colbert  
Sarah Curtis-Fawley  
Jane Fletcher  
Rob Gray  
Lesley Guster  
Cassa Heading  
Gabrielle Hummel  
Celia Karpfen

David Kilner  
Naomi Knight  
Heather Little  
Cathy Malloy  
Wendy Malycha  
Scott McFarlane  
Alan Moore  
Tony Moritz  
Rachel Morley  
Dennis Murton  
Anthony Patterson  
June Pavier

Bill Peterson  
Kym Ramsay  
Mike Reilly  
Dieter Sczesny  
Pam Simmons  
Michele Slatter  
Heather Southcott  
Hugh Stretton  
Jan Sundberg  
Patricia Walsh  
Paul Wormald  
Jayne Wrigley

### Organisational Members

ACT Shelter  
Adelaide Regional Advisory Board  
Anglicare  
Archicentre  
Aus. Federation of Homeless Organisations  
Bowden Brompton Housing Service  
Catherine House  
City of Salisbury  
Community Housing Council of SA  
Dept. of Family & Community Services  
Disability Action  
Eyre Peninsula Women's & Children's  
Support Centre  
Homelessness SA  
Hutt Street Centre  
Inter-Church Housing Unit  
Marion Regional Advisory Board  
Mission Australia  
Multi-Agency Housing Association  
National Assoc. of Tenants' Organisations  
Northern Suburbs Housing Co-Op  
NSW Shelter  
NT Shelter  
Offenders Aid & Rehabilitation Services

Paris Flat Housing Cooperative  
Port Youth Accommodation Program  
Queensland Shelter  
Red Shield Housing Association  
Roofs Housing Association  
SA Financial Counsellors Association  
Salvation Army Community Services  
Service to Youth Council  
Shelter Tasmania  
Shelter Victoria  
Shelter WA  
South East Women's Emergency Services  
Southern Junction Youth Services  
St. Johns Youth Service  
The Salvation Army – Ingle Farm  
The Women's Housing Assoc  
UniSA Students Housing Assoc  
UnitingCare Wesley Port Adelaide  
UnitingCare Wesley Port Pirie  
West Coast Youth Services  
Western Domestic Violence Service  
Young Women's & Children's Support  
Service