

SHELTER SA



2009-
2010

Annual Report



Shelter SA
Housing: a basic human right

Shelter SA's Mission

To promote the right of every person
to access and maintain
affordable, safe and secure long-term housing
that they identify as appropriate to their needs.



Shelter SA
Annual Report
July 2009– June 2010

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Minutes of SHELTER SA's

2009 Annual General Meeting

21st October 2009

Old Parliament House

North Terrace, Adelaide

The AGM began with a facilitated discussion, with a panel of Debbie Faulkner (Flinders University/AHURI), Alice Lawson (Affordable Housing and Asset Unit, Housing SA) and Angela Hazebroek (URPS/Planning Institute of SA). This discussion happened from 1:35 pm to 3:00.

After the panel finished, Jayne Wrigley thanked each of the participants and presented them with a gift.

2009 Annual General Meeting

The meeting was opened at 3:22 pm by Jayne Wrigley, Chairperson.

Jayne Wrigley welcomed members and guests to the Shelter SA AGM, and acknowledged the Kaurna people as traditional custodians of the land in Adelaide. Jayne thanked two members of the Legislative Council for sponsoring the meeting today: David Winderlich and David Ridgway.

1. Present

Organisational Members

Peter Bicknell Member, UCWPA

Sharon	Davis	Member, Lutheran Community Care
Heather	Hales	Member, ParaQuad Association
Tracey	Henery	Member, Forensic MH Services
Jonathan	Lardner	Member, Adelaide Benevolent Society
Sarah	Spiker	Member, Mission Australia
Ciaran	Synnott	Member, CHCSA

Individual Members

Yvonne	Bentham	Member, Shelter SA Board
Sandy	Biar	Member, Shelter SA Board
Molly	Brannigan	Member
Barbara	Colbert	Member
Malcolm	Downie	Member, Adelaide City Council
Marlene	Littlewood	Member
Penny	Ogden	Member
Jane	Reed	Member, Shelter SA Board

Elizabeth	Storoschuk	Member, Flinders University
Theresa	Walker	Member, Housing SA
Tim	White	Member, Shelter SA Board
Jayne	Wrigley	Member, Shelter SA Board

Guests

Desi	Alexandridis	Centacare
Michael	Barnett	
Judy	Barton	
Lyn	Bell	Unity Housing Co.
James	Bisset	AFSS



Liz	Bok	Southern Junction Community Services
Stacey	Bruce-Ogden	Housing SA
Phil	Daniels	
Mark	de Lange	Adelaide Hills Council
Kirsty	Drew	Centacare
Debbie	Faulkner	Flinders University/AHURI
David	Flett	Office for the Ageing
Jill	Fowler	Harrison Consultants
Dianne	Frail	Lutheran Community Care
Elizabeth	Gazard	Wyatt Foundation
Natalie	Hann	FaHCSIA
Mia	Harman	
Angela	Hazebroek	URPS/Planning Institute
Janice	Jones	OARS
Tanya	Kaplan	Centrelink
Alice	Lawson	Housing SA
Lana	Lloyd	AFSS
Soo	Lu-Bow	Roofs Housing Association
Helen	Macilwain	FaHCSIA
Leonie	McCanachy	FaHCSIA
Sean	Millar	NEAMI
Chris	Molloy	
Anne	Moyle	Centacare
Graham	Nicklen	
Tricia	O'Donovan	Housing SA
Lisa	Osborne	Centacare Salisbury
Liz	Osman	Child Youth & Health
Hon Mark	Parnell	MP, MLC

David	Plumridge	Adelaide City Council
Tony	Roach	Frederic Ozanam Housing Assoc.
Graham	Ross	ICHSU
Michelle	Smith	YACSA
Tom	Stead	SACOSS
Liz	Syngajewski	Catherine House
Hon Stephen	Wade	MP, Shadow Minister for Housing
Michelle	Warner	Centacare
Hon David	Winderlich	MP, MLC

Staff

Margo	Johnson	Shelter SA
Cate	Jones	Shelter SA
Cheryl	Shepley	Shelter SA
Gary	Wilson	Shelter SA

2. Apologies

Organisational Members

Kerry	Gray	Member, Red Shield Housing
Scott	Langford	Member, Habitat for Humanity
Carla	Liversedge	Member, Mission Australia
Sue	Park	Member, UnitingCare Wesley Adelaide

Individual Members

Betty	Alberton	Member
Peter	Chigwidden	Member, Shelter SA Board
Patricia	Kerwood	Member
Bill	Peterson	Member, Shelter SA Board



Pam	Simmons	Member
Heather	Southcott	Member

Invited Guests

Hon. Michael	Atkinson	MP, Attorney General
Andrew	Beer	Flinders University
Graham	Brown	SJCS
Hon. Paul	Caica	MP, Minister for Agriculture
Ivan	Copley	ABS
Bob	de Donatis	The Big Issue
Cecile	Dutreix	Homelessness SA
Phil	Fagan-Schmidt	Housing SA
Jane	Fletcher	Housing SA
Chris	Halsey	
Geoff	Harris	Mental Health Coalition SA
Hon. John	Hill	MP, Minister for health
Graham	Holloway	Anglican Community Care
Hon Paul	Holloway	MP, MLC, Minister for Planning
Hon Michelle	Lensink	MP, MLC
Hon Jane	Lomax-Smith	MP, Minister for Mental Health
Linda	Matthews	Commissioner for Equal Opportunity
Hon. Jennifer	Rankine	MP, Minister for Housing
Hon. Mike	Rann	MP, Premier
Kate	Reynolds	
Rosemary	Rodrigues	Mt Barker Family House
Gregg	Ryan	Mental Health Unit
Hon. Lea	Stevens	MP
Jan	Sundberg	Housing SA

Robin	Turner	REISA
Hon. Jay	Weatherill	MP, Minister for Aboriginal Affairs

Nick	Cockram	Comhouse Cooperative
Tina	Lloyd	

3. Minutes of the Previous Annual General Meeting

The Minutes of the 2008 AGM were printed in the Annual Report.

Motion: That the minutes of the Shelter SA 2008 AGM held Oct. 28th 2008 be accepted as a true and correct record.

Moved: Marlene Littlewood **Seconded** Jane Reed **Carried**

4. Chairperson's Report

The full report was printed in the Annual Report. Jayne Wrigley outlined the highlights of the report.

Motion: That the Chairperson's Report for 2008-2009 be accepted.

Moved: Jane Reed **Seconded** Jill Fowler **Carried**

5. Treasurer's Report

The full report was printed in the Annual Report. Gary Wilson, in the Treasurer's absence, spoke of the highlights of the report.

Motion: That the Treasurer's report for 2008-2009 be accepted.

Moved: Sandy Biar **Seconded** Yvonne Bentham **Carried**

6. Audited Financial Statement

The full Audited Statement was a separate insert in the Annual Report. Jayne Wrigley asked if there were any questions, but none were raised.

Motion: That the Auditor's Statement for 2008-2009 be accepted.

Moved: Jane Reed **Seconded** Sandy Biar **Carried**



7. Appointment of Auditors

Motion: That VM Accounting be appointed as auditor for the financial year 2009-2010.

Moved: Yvonne Bentham **Seconded** Sandy Biar **Carried**

8. Election of Board Members

Jayne Wrigley pointed out that the Constitution states that members elect the Board, but the Board elects the Officers at its first meeting after the AGM, so today we are only electing people to be Board Members.

In the Constitution, there is no provision for nominations from the floor, as they all had to be in writing to the Office last week. Any unfilled vacancies can be filled by appointment by the Board, at a later date.

There have been a few resignations during the year, due to people's changing work commitments:

Sue Marks

Peter Chigwidden

Chris Talbot

(The last two happened during this month.)

Five members were elected at last year's AGM and will continue until the 2010 AGM. They are:

Bill Peterson individual member (away)

Jane Reed individual member

Sandy Biar representing Habitat for Humanity

Carla Leversedge representing Mission Australia (away)

Jayne Wrigley individual member

There were two nominations received for five vacancies. Yvonne Bentham was eligible for renomination, and sent in the appropriate form for re-election as an individual member. A nomination on the appropriate form was also received from Sharon Davis, representing Lutheran Community Care.

Motion: That Yvonne Bentham and Sharon Davis be elected to the Board.

Moved: Sandy Biar **Seconded** Jane Reed **Carried**

Tim White came forward as a volunteer, via the Australian Institute of Company Directors and brings commercial and financial expertise to the Board. He was co-opted in August and has attended one Board meeting so far.

Motion: That Tim White continue as a co-opted member of the Board until the 20120 AGM, when he will be eligible to stand for election.

Moved: Jane Reed **Seconded** Sandy Biar **Carried**

Jayne congratulated Yvonne, Sharon and Tim on becoming Board members.

Shelter SA has a formal protocol with Homelessness SA and each organisation sends a Board Member to be on the other organisation's Board. So the Homelessness SA Representative is automatically one of the Shelter Board Members. Homelessness SA will have their AGM next month, and the protocol has been reviewed by both Boards and Shelter will sign it at the next Board meeting.

The new Board will meet within a month and the results of the election of officers will be published in *Sheltashortz*.

9. Announcements:

Gary Wilson said there are strong rumours in Canberra that the Federal Government is again looking at cutting housing funds from the National Building Economic Stimulus Package. On the table is a media release from National Shelter, ACOSS, the ACTU and the Community Housing Federation opposing the idea. Shelter NSW has drafted a letter that people may want to use or adapt to write to their Federal politicians about why housing funding should not be cut.



Gary encouraged those who are not yet members to join Shelter in continuing to advocate for safe, secure, adequate, affordable housing for all members of our communities. Gary thanked Jayne, who has been Chairperson for the last year, for her contributions to Shelter and support of the staff.

10. Conclusion.

That concluded the business of the AGM. Jayne thanked everyone for attending and declared the meeting closed, at 3:42 pm.

Chair's Report

It has been very rewarding to be involved with a peak organisation like Shelter SA that works towards a worthy vision advocating and lobbying for “appropriate housing for everyone” in South Australia. There is a great deal of empirical evidence to show that affordable and secure long-term housing is an integral factor in overall social well-being. Stable housing where there is a feeling of belonging, *a place called home*, is a significant determinant in improving health and education outcomes for everyone.

I believe Shelter SA has successfully achieved its mandate this year to lobby government, provide community education and facilitate information sharing between member groups so that SA has a fairer housing system. As a peak body we have strived to provide input into policy, program and service development.

At Shelter SA we are particularly concerned with effecting change in the housing sector for those on low to moderate incomes. This includes people who are homeless or who are at risk of homelessness. Pensioners, veterans and people with disability (our lowest income earners) are found to be the worst affected by the housing market. We maintain that the inequities that presently exist in the housing system threaten the dignity of these more vulnerable people.

We have been encouraged in recent times by government housing initiatives. The development and implementation of the National Affordable Housing Agreement; the National Partnership Agreements on homelessness, social housing, and remote indigenous housing; and other such policies are a positive step forward but this is just a beginning - we cannot afford for this momentum to wane.

The ongoing disparity between supply and demand of appropriate housing indicates there is still much to be done to address housing inequity in SA. Shelter SA joins with COHA (Community Organisations Housing Alliance) in lobbying government for a boost in the NAHA budget so that at least 200,000 affordable rental dwellings will be built by 2020. We support the establishment of an Affordable Housing Growth Fund to help provide more non-profit housing. Likewise, the expansion of the National Rental Affordability Scheme would certainly help to attract additional funding for rental dwellings from the private sector.

Shelter SA has also had a voice in other suggested reforms, such as, the “A Better Lease on Life” report that was presented to Minister Plibersek recently by National



Shelter and the National Association of Tenant Organisations. The report outlines a reform agenda to improve tenant security and ultimately reduce the threat of ever increasing homelessness.

The ongoing partnerships that have been developed over the years are invaluable to Shelter SA. We continue to participate in and contribute to the monthly SACOSS Policy Council, its Essential Services Policy Advisory Group, and the National Energy Customer Framework. Gary Wilson and staff work diligently on expanding Shelter's networks with a wide range of housing consumers, community organisations and government organisations. Gary meets with Ministers, Councillors, consumers, service providers, policy groups and private industry to help improve awareness of housing issues.

Through its partnerships Shelter supports different activities and events that are linked to housing and homelessness. For example, the connection with ASHRA (Agencies Supporting Housing for Refugee and Asylum seekers) keeps us informed on issues surrounding

refugees and housing. This enables us to advocate in a meaningful way for policy solutions. The *Multicultural Directory* in 2009, which provides essential information on multicultural supports in SA, has shown to be a great success this year. We have maintained our connection with the South Australian Social Inclusion Unit and have seen the development of many innovative programs, at both a government and non-government level. Shelter SA is represented on the Board of Homelessness SA and continues to provide it with secretarial and administrative support. This partnership keeps the most pertinent issues facing the homeless and those at risk of homelessness at the fore.

Like the rest of Australia, SA continues to struggle with the unacceptable standard of living that is the plight of many Indigenous Australians. This fact has received international concern and has been described as a "humanitarian tragedy". Aboriginal people are over-represented in every category of homelessness. Nationally, the Aboriginal people comprise 2.4% of Australia's population but make up 10% of the homeless population. Furthermore, Aboriginal people are six times more likely to live in overcrowded situations than the non-Aboriginal population. The level of poverty is significant and there is a lack of appropriate support services.

In response to these statistics and observed outputs Shelter SA formed the Aboriginal Homelessness and Housing Support Branch in 2009. This branch has really come into its own in the last year, thanks particularly to Cate Jones' commitment and passion. The Shelter SA Annual Report 2009-10

branch has helped to maximise the extent to which government, housing bodies, community and non-government bodies recognize and address Aboriginal people's specific housing/homelessness needs. Cate presented some of her findings on Aboriginal tenancy supports at the National Housing Conference. She also presented papers on Aboriginal Housing issues at conferences in Brisbane and Alice Springs.

Shelter SA has a number of goals for the coming year. It will continue to lobby government and co-ordinate community-based responses to housing issues, be represented on advisory committees, collaborate and consult with relevant stakeholders, and provide *Sheltashortz* (bimonthly newsletter). Another goal for Shelter SA in the coming year is to significantly increase its membership base so that it can develop a wider sphere of influence in terms of policies and positions. Finally, the Board has been working diligently, over the past year, on the Service Excellence Framework to attain best practice in all aspects of Shelter SA's operation. Thanks to Gary's continual efforts in providing, collating and developing many of the requested documents, we hope to attain certification early next year.

Acknowledgements

- Minister Rankine and DFC for our continued funding and for their support.
- Adelaide City Council for funding the Homeless Connect: Homelessness, Health and Housing Expo. I would like to thank Gary, Cate, Cheryl and Jan for their passion and tireless commitment to advocating for affordable and accessible housing in SA.
- I would also like to thank the Board for the voluntary work and time they put in, and their dedication to see Shelter SA raise the standard and accessibility of housing.
- Alan Moore for his time and contribution in ensuring Shelter SA meets best practice standards.
- It is also important to note that Shelter SA would not be where it is without the contribution of our members. Thank you for your ongoing support.

Yvonne Bentham

Chairperson



Executive Director's Report

The Role of a Peak Body

This year, SACOSS staff put together a paper on the Role of Peak Bodies. The key functions of a peak organisation are:

1. Policy development, research, advice and responses.
2. Advocacy and representation
3. Information dissemination and community education
4. Sector consultation and coordination
5. Sector capacity building

The rest of this report will follow that outline.

1. Policy development, research, advice and responses.

National Shelter received some funding from FaHCSIA for several projects over 2 years. Shelter SA contributed to ***A Better Lease on Life***, a report developed by National Shelter and the National Association of Tenancy Organisations (NATO), which was produced to in an effort to reduce homelessness through improved tenancy law. The report made a number of key recommendations to governments around the areas of unreasonable evictions, opportunities for tenants to rectify rent arrears, and providing tenancy law protections, which will enable more balanced processes in the rental markets.

The recommendations made in the report will be beneficial to tenants and landlords alike, and appropriate for all tenure types. These reforms would not only protect tenants but accommodate the requirements of landlords to operate their properties fairly and successfully. This project also included working with the Tenants Information and Advocacy Services (TIAS).

ASHRA branch

Having launched the Multicultural Directory in June 09, more than 1,000 copies were distributed over the year. The ASHRA branch met 6 times during the year, as housing issues for asylum seekers and refugees keep changing. There have also been a number of enquiries about CALD people with housing problems.

Aboriginal Homelessness and Housing Support branch met monthly to discuss a number of housing issues. In relation to these, Shelter has had meetings with Social Inclusion Unit staff, Housing SA's Indigenous Homelessness Strategy staff and Aboriginal Private Rental Liaison Officers.

The Branch formed a committee on Aboriginal homelessness and housing issues that reported to Klynton Wanganeen, the Commissioner for Aboriginal Engagement, who then promotes the issues to appropriate Ministers. This committee will become an Aboriginal Advocacy and Advisory Group.

With assistance from Port Adelaide/Enfield Council and the Indigenous Coordination Centre, a large Aboriginal Community Housing workshop was held at Tauondi College in May 2010.

Importantly, Aboriginal people in Port Augusta heard of the branch and invited Shelter to host meetings in Port Augusta, to give Aboriginal people a voice about housing issues. A service provider meeting was held prior to 2 forums in March and June 2010.

The Anangu advice project has involved translating housing maintenance advice from English into Pitjantjatjara. These brochures are currently being used at the Aboriginal Liaison Unit at the Royal Adelaide Hospital, Aboriginal Legal Rights Movement (ALRM), and Street to Home. ALRM are currently devising a folder to offer Anangu people, outlining available services in their language, inspired by the brochure. The Office of Consumer and Business Affairs (OCBA) Tenancy Branch are also using the brochure and asked for information about Aboriginal tenancies.

An article was written for Parity's edition on the nexus between education and homelessness.

Meetings have been held with Aboriginal Healthy Families Coordinators,

Port Adelaide/Enfield Council staff, Minister Grace Portolesi, the Indigenous Overburden Project, Aboriginal Sobriety Group, Aboriginal Liaison Office at Flinders University, Aboriginal Legal Rights Movement, Nunkuwarrin Yunti, the Aboriginal and Torres Straight Islander (ATSI) Unit at Noarlunga Health Village, Aboriginal Aged Rights, Centacare Aboriginal Services, Housing SA Aboriginal Strategy and Policy



Unit, Department of Premier and Cabinet, Aboriginal Reconciliation Department, FaHCSIA and the Indigenous Coordination Centre.

Grants Received

The State Government Office for the Ageing asked Shelter to produce a Seniors Sharehousing Guide, and provided a \$10,000 grant. In the process of putting the material together, Shelter met with Seniors Information Service, Uniting Care Wesley Adelaide (UCWA) Homeshare Advisory Group, Adelaide Community Healthcare Alliance, and conducted 2 consultations and several focus groups.

2. Advocacy and representation

National Shelter

Representatives (including Shelter SA) met and lobbied Tanya Plibersek, the Federal Minister for Housing in Canberra in September. National Shelter also produced a Policy Platform in November.

Homelessness

Shelter participated in a SAAP Roundtable, and met with Minister Plibersek about the National Homelessness Quality Framework.

3. Information dissemination and community education

Peaks

In alternate months, Shelter participated in the DFC/Dept. of Health/Peaks meetings, raising the issue of stable, affordable housing as a basis for strong communities.

Homeless Connect: Health, Housing and Homelessness Expo

With continued support from Adelaide City Council and Housing SA, Shelter ran this one day event, a one-stop-shop involving over 52 agencies and 400 people in November 2009. Through this, people experiencing homelessness or at risk of it can obtain information and referrals from the various agencies, without having to make numerous phone calls or travel to lots of different offices. A free meal was provided, with musical entertainment, and massages and haircuts available. Written evaluations and reports were provided to the funders and participating agencies.

Shelter also supported and attended the Community Services Expo in Kadina, and the HHH Expo in Elizabeth.

Homelessness

There were regular meetings with Street to Home and Social Inclusion Unit staff. Shelter participated in the Hutt Street Centre Walk a Mile in My Boots event.

Forums

Shelter organised the Aboriginal Housing Workers forum in July 2009, and the State Election forum in February 2010. Both events were well attended and kept housing issues in public discussions.

Forums were held in Port Augusta in March and June. A large Aboriginal Community Housing workshop was held at Tauondi College in May 2010

Publications

An article was written for and published in Parity's edition on the nexus between education and homelessness. Shelter contributed to CHCSA and SACOSS newsletters. *Sheltashortz* continued to be published throughout the year.



Website (*also see separate page in this report*)

The Shelter SA website is linked to National Shelter, other state Shelters, and:

State Housing Organisations/Services

- Housing SA
- Office for Community Housing
- HomeStart Finance
- Habitat for Humanity
- Affordable Housing Unit
- Emergency Contacts (DFC list)
- Community Housing Council of South Australia
- Tenants' Information and Advocacy Service
- Social Inclusion Initiative
- Catherine House - Supported Accommodation for Homeless Women
- Homelessness SA

Government Sites

- Department for Families and Communities
- Office of Consumer and Business Affairs - Tenancy
- Human Services Finder
- SA Central
- State Housing Plan

Other Organisations

- South Australian Council of Social Service
- Australian Council of Social Service

National Housing Organisations

- National Housing Conference
- Australian Housing and Urban Research Institute (AHURI)
- Homelessness Australia
- Council to Homeless Persons.

In addition, there are links to the Shelter SA website from Homelessness SA, Community Housing Council of SA, and the Women's Information Service.

Presentations

Shelter made 2 presentations to UniSA Tenancy Workshops for students

Mitcham Community Forum

Shelter SA Annual Report 2009-10

Relationships Australia

Tea Tree Gully Community Services forum

Lecture to UniSA Valuation Students

Cate Jones presented:

Paper titled: *Housing and support: life outcomes for social housing tenants*, at the 6th National Housing Conference, Housing in a new era: building the connections, 24-27 November 2009, Melbourne.

Paper titled: *Addressing Housing Needs to Provide Strong Foundations for Health*, at the Improving the Social Determinants of Indigenous Health: Working Beyond the Health Sector conference, 30-31 March 2010, Brisbane.

Paper titled: *Housing Service Delivery for Aboriginal Families*, at the Effective Aboriginal & Torres Strait Islander Service Delivery: Beyond Consultation to Shared Responsibility conference, 20th-21st April 2010, Alice Springs.

Paper titled: *The Connection between Aboriginal Homelessness and AOD Abuse*, at the Inaugural National Indigenous Drug & Alcohol Conference, 18th June, Adelaide.

Southern Aboriginal Services forum

Southern interagency group

Better World Arts in Pt Adelaide

Onkaparinga Council's Healthy Cities Campaign

Bridgebuilders International

The Australian Health Inequities Conference

Council for the Care of Children DVD

Media

On average, Shelter was in the media nearly every month, with radio interviews, quoted in the press, a video interview for the Independent Weekly, and a TV interview.



Shelter staff attended/participated in:

Ministerial briefing on Adelaide's 30-Year Plan
Planning Institute Seminar on the 30-Year Plan
Minister's Strategic Housing Advisory Committee's forum on the 30-Year Plan
Planning Institute of Australia's State Conference
AHURI seminar
Interagency meetings with Housing SA
Life Skills Forum, at Huntfield Heights
Community Services Expo, Adelaide TAFE
Volunteering SA Board Recruitment evening
National Housing Conference in Melbourne
Prime Minister's Australia Day Reception and Community Cabinet
National Pay Case action day
Business SA seminar on the Fair Work Act
Aboriginal Sobriety Groups Sober Walk
Healing Foundation Federal consultation in Adelaide
Flinders Institute for Housing, Urban and Regional Environments seminar on Home Ownership
Prof. Julian Disney and the National Housing Framework group
Australasian Housing Institute breakfast seminars
Thinker in Residence lectures
Chris Paris' AHURI lecture
MIND developments event
Community Housing Council SA AGM
Southern Junction Community Services AGM
Standards for Volunteering Organisations training
Office for the Ageing International Day of Older Persons Celebrations
Positive Ageing Awards

DFC's housing seminar
Triennial Review of SA Housing Trust
Future of the Not for Profit Sector
Anglicare Housing Rally at Parliament House
Homelessness in Taiwan seminar
Volunteering SA Week
Council for the Care of Children forum
St. Vinnie's Journey
Flinders Uni Youth Homelessness Research workshop
Western Housing Roundtable
RiAUS Blue Sky sessions
The Australian Centre for Social Innovation

Numerous responses were made to secondary and tertiary students for information.

Shelter staff met with:

Stephen Yarwood, Deputy Lord Mayor of Adelaide
A private developer about increasing social housing
Mental Health Coalition
Welfare Rights Centre
Offenders Aid and Rehabilitation Service (OARS) and YWCA about a possible forum
on women leaving prison
Health and Community Services Skills Board
SA Farmers Federation
Inter-Church Housing Unit
State and Federal Shadow Ministers for Housing
Greens parliamentarians
A State Liberal candidate
CYWHS



Comhouse

Roofs Housing Association

Community Housing Council of SA

Mission Australia

Hep C Council

Youth Affairs Council of SA (YACSA)

A Wayville boarding house

Red Cross

Uniting Aboriginal and Islander Christian Congress of SA

SA Lebanese Women's Association

A Caravan Park proprietor

4. Sector consultation and coordination

SACOSS

Shelter SA continues to participate in and contribute to the monthly SACOSS Policy Council, its Essential Services Policy Advisory Group, and the National Energy Customer Framework. Electricity, gas and water pricing and consumer protections are going to be significantly affected by State and Federal legislation.

Shelter is an active member of the Strong Communities, Healthy State campaign, advocating for equal pay for many community service workers.

Shelter was a lead participant in the SACOSS housing lobby day in State Parliament prior to the State Election. This gave Shelter the opportunity to directly inform (and hopefully influence) a number of politicians about housing issues.

Shelter contributed to the Housing Roundtable in July 09, and attended an ACOSS briefing later in the financial year.

National Shelter

National Shelter's National Council Meetings occurred in July 2009 in Brisbane, in November in Melbourne, and March 2010 in Perth.

5. Sector capacity building

Homelessness

Shelter SA continued to provide secretarial and administrative support for Homelessness SA and its Board of Management throughout the year, and helped with the Memorial Service in June.

6. General Comments:

Office Relocation

Shelter moved to new offices at 44/81 Carrington Street in July 2009. They are fractionally bigger than the floorspace we had in the Torrens Building, and we share the kitchen/dining area with Create Foundation who are next door. It must be recognised that the preparations, moving, and settling in were very time-consuming.

Funding

The financial year this report covers is the first of a 2-year funding period from the Minister for Housing. From July 1, 2011, we hope that any funding from the State Government will include funding to cover the outcomes of the Federal SACS Pay Equity Case, which should bring increases in wages.

Housing Supply

New homes are finally being offered to people on the housing waiting lists. Thanks to the State Government's allocation in the 2009 State Budget, and a large dose of



Federal stimulus funding, construction of a large number of new homes is finally bearing fruit after 2 to 3 years from the initial announcements.

Staffing

Margo Johnson resigned in December. It was necessary to keep that position open for the rest of the financial year.

Thanks

I thank the staff and Board of Management for their efforts, support and dedication during the year.

Conclusion

Somehow, the issues of housing affordability, housing supply and homelessness are still with us, 33 years after Shelter SA was formed. Until such time as those issues disappear, Shelter SA looks forward to continuing to be an independent peak, advocating for the housing needs of disadvantaged people, beyond June 2011.

Gary Wilson

Executive Director

TREASURER'S REPORT TO SHELTER'S A.G.M

22nd September 2010

The past year has seen some changes in both board members and staff and with it some slight but manageable impact towards the financial corporate governance of Shelter SA.

The financial systems and structure are working extremely well and I must thank and acknowledge the professional services of the bookkeeper Jan Moffat. She has kept the financial records on track and continually produced the statements in a user-friendly manner. I thank her for the support and information she has supplied to and for the Board and wish her well in the future, as she has decided to move to other pastures. I also acknowledge Cheryl Shepley for assisting in the financial process too.

The budget has been prepared for this the final year 2010-2011. Most of this forecasting was due to the effort that Gary Wilson has contributed. I thank Gary for sharing his skills and knowledge to achieve this.

We are continuing to maintain National Shelter's finances and appear to be doing a reasonable job as they have requested that we keep the finances operational from South Australia.

The auditor has approved the books and the financial statements as highly acceptable. Once again thanks to Jan. He has not found any discrepancies with the books and we will continue to present them using the same systems.

As I commented earlier there has been a staff change during the past year and although we have utilized some wages for projects, Shelter continues to be resourceful, and is maintaining a tight surplus. This will assist in the delivery of some projects.

I have enjoyed my 10 years on the Shelter SA Board, most of which has been spent as Treasurer.



I feel that I must thank current and former board members for the support and professionalism that they have demonstrated over the past year. The members worked well together and there was no doubt that we sometimes came from different angles but always worked together.

Bill Peterson

Treasurer

BOARD ATTENDANCE 2009-10

The Board of Shelter SA met 8 times for regular business during the financial year. Individual Board Members' attendances are listed:

	Attended / Possible
Jayne Wrigley, Chair Individual	8/8
Jane Reed, Secretary Individual	7/8
Bill Peterson, Treasurer Individual	8/8
Yvonne Bentham Individual	3/8
Sandy Biar Organisation	7/8
Sharon Davis Organisation	5/6
Scott Langford Organisation (began Dec. 2009)	3/5
Steve Vincino Organisation (changed jobs, so no longer eligible)	2/3
Tim White	3/4



Co-opted Sept 2009, resigned April 2010)

Peter Chigwidden	2/2
Individual (did not stand for election at 2009 AGM)	
Chris Talbot	1/2
Organisation (did not stand for election at 2009 AGM)	
Carla Leversedge	0/2
Organisation (did not stand for election at 2009 AGM)	
Gary Wilson	8/8
Ex Officio	

STAFF

Executive Director (1.0 FTE)

Gary Wilson

Sector Development Officer (1.0 FTE)
(resigned in December 2009)

Margo Johnson

Project Officer (0.8 FTE)

Cate Jones

Clerical Officer (1.0 FTE)

Cheryl Shepley

Bookkeeper (Casual)

Jan Moffat



Shelter SA Members 2009 – 2010

Membership at 30th June 2010

Surname	First Name	Organisation
		Community Housing Council of SA
		Mission Australia
		Red Shield Housing
		St Johns Youth Services
		UnitingCare Wesley Port Adelaide
Bakker	Anne	Paradise Community Services
Belperio	Dorothy	Mind Australia
Brown	Graham	Southern Junction Community Services
Davis	Sharon	Lutheran Community Care
Hales	Heather	Paraquad SA
Haracic	Vesna	City of Salisbury
Henery	Tracey	Forensic Mental Health Service
Hennekam	Julia	Northern Suburbs Housing Co-op
Koegler	Claus & Wendy	Westside Lodge
Kukla	Patrick	Salvation Army - Towards Independence
Langford	Scott	Habitat for Humanity
Lardner	Jonathan	Adelaide Benevolent Society
Petronio	Pat	UniSA
Potts	Sharyn	Yarredi Services
Schiller	Alison	Bedford Industries (CareerSystems)
Steven	Alan	The Salvation Army - Ingle Farm
Talbot	Chris	UnitingCare Wesley Adelaide

INDIVIDUAL MEMBERS

Alberton	Betty Jean	White	Tim
Bentham	Yvonne	Whitehouse	Pam
Biar	Sandy	Whitehouse	John
Brannigan	Molly	Wrigley	Jayne
Colbert	Barbara		
Downie	Malcolm		
Fuller	Natalie		
Harman	Mia		
Healy	Phil		
Kerwood	Patricia		
Kilner	David		
Littlewood	Marlene		
Malycha	Wendy		
Moritz	Tony		
Murchie	Allison		
Ogden	Penny		
Peterson	Bill		
Reed	Jane		
Reilly	Mike		
Rogers	Ken		
Simmons	Pam		
Southcott	Heather		
Storoschuk	Elizabeth		
Stretton	Hugh		
Walker	Theresa		
Walsh	Patricia		

Website Use July 2009 – June 2010

Monthly Visitors

July 2009	1,960
August 2009	1,089
September 2009	1,311
October 2009	1,709
November 2009	1,637
December 2009	1,355
January 2010	1,743
February 2010	1,885
March 2010	2,182
April 2010	1,791
May 2010	2,316
June 2010	2,046
TOTAL	21,024 = 58/day

Most Popular Pages & Downloads (Totals July 09 – June 2010)

Home Page	9,169 = 25/day
ASHRA Multicultural Directory	2,262
Sharehouse Toolkit	997

'Get Informed About' Brochures



Where to Look for a Rental Property	516
Applying for a Rental Property	432
How to be a Good Tenant	232
How to Find a Sharehouse	204
How will you Look After Your House Whitefella Way?	100

Snapshotz

Boarding House Snapshotz	1,563
SAHT Snapshotz	1,432
Private Rental Snapshotz	870
Homelessness Snapshotz	856
Caravan Parks Snapshotz	766
Aboriginal Housing Authority Snapshotz	509
Supported Residential Facilities Snapshotz	477
Retirement Villages Snapshotz	426



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