

# Integrated Homelessness Services System



Government  
of South Australia  
Department for Families  
and Communities

## New Directions for SAAP

### Youth Forum

*'How is SAAP responding to the needs  
of Homeless Young People?'*

Maria Fidge,

Department for Families and Communities

24 April 2008


# New Opportunities



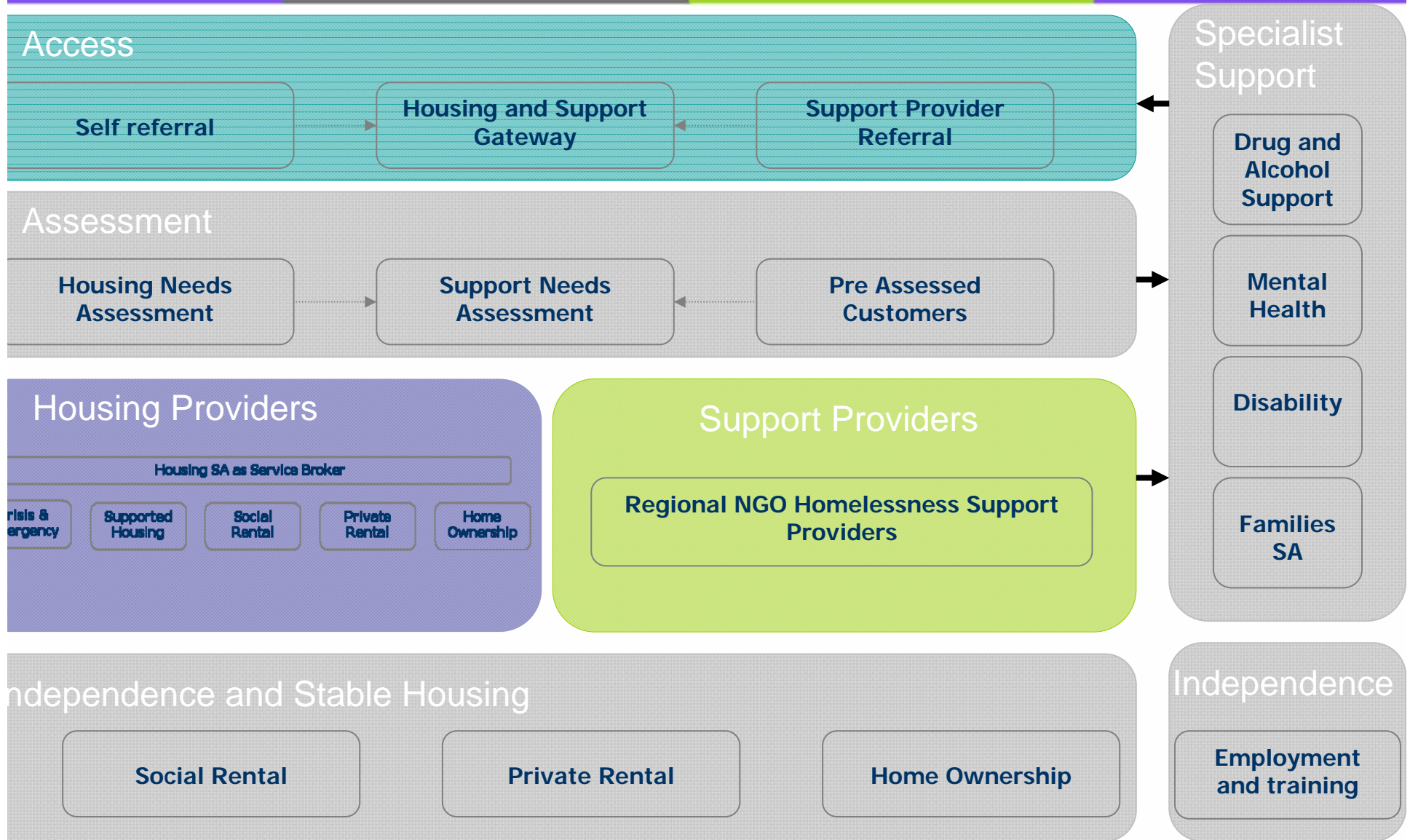
- Commonwealth Homelessness Agenda *'A New Approach'*
  - Potential for National Affordable Housing Agreement to include SAAP
  - Homelessness and High Needs Housing Reforms
  - Housing SA Service Delivery Reform
  - Community Housing – NFP Housing Providers program
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# New directions




- Integrated service model is required
  - Systemic approach as opposed to programmatic response
  - Integrate homelessness services with the whole housings system to improve entry and exit points
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# Integrated Homelessness Service System




# Key Components



- **Access and Assessment:** Creating a common access point to homelessness services including housing and support with common assessment
  - **High Need Housing Reforms:** To better connect people experiencing homelessness to accommodation across the housing continuum.
  - **Homelessness Service Reform:** Which will integrate with the Housing system at the regional level...the customer owns their tenancy agreement and support is provided to help the customer sustain that agreement.
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# What this means for customers



- Needs assessment is uniform and applied across the system
  - Improved support services that are packaged to meet the needs (based on the assessment) and remains for the duration of need (planned via case management)
  - Improved access to appropriate and stable housing options and their future housing needs are planned as part of the customer's service plan
  - Strengths based approach is used to plan for a pathway to independence
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# What this means for SAAP



- SAAP reform will be realigned to Integrated Homelessness Services System development
- The SAAP sector will be consulted and involved in the development of working models

