



Shelter SA & the sectors we work with

The Oxford Dictionary defines a sector as, “a distinct part or branch of a nation's economy or society or of a sphere of activity such as education¹”. At Shelter SA we often refer to sectors and this paper aims to provide clarity on the sectors we work with. We work with a number of different sectors but mainly with the sectors funded by the National Affordable Housing and Homelessness Agreement (NAHHA) including the social housing and homelessness sectors. The Commonwealth provides funding and the State matches it dollar for dollar.



Social Housing Sector

The social housing sector includes State Government as the provider of public housing and community housing providers. Public housing is owned and tenancy managed by State Government. The community housing sector includes community housing providers (CHPs) who tenancy manage both public housing and housing that they own.

Homelessness Sector

The homelessness sector includes all organisations providing specialist homelessness services (SHS) and funded by the NAHHA a full listing is available here. <https://www.sa.gov.au/topics/emergency->

¹ Oxford Dictionary <https://en.oxforddictionaries.com/definition/sector>

[safety-and-infrastructure/emergency/emergency-shelter-and-homelessness/homelessness-services-providers/homelessness-service-providers.](#)

Human Services Sector

The South Australian Government has a Department of Human Services (DHS), so we will use that term as an overarching description of a broad range of services and sectors (other terms are used interchangeably for these services such as community services and social services). Michelle Lensink is the minister responsible for DHS and Nat Cook the shadow minister. State Government Departments and not for profit organisations are both providers of human services (including social housing and specialist homelessness services). Large not for profit organisations often receive multiple sources of funding so may belong to multiple sectors. For example, an organisation providing drug and alcohol rehabilitation, may also work within the social housing sector, the homelessness sector and the drug and alcohol sector. Shelter SA member organisations may belong to only one sector or multiple sectors.

Other Sectors

Other human service sectors we work with, to a lesser degree, include the following:

- Consumer protection
- Education
- Health
- Mental Health
- Drug and Alcohol
- Youth
- Ageing
- Domestic Violence
- Disability

For Profit Accommodation Sectors & Peaks

- Supported Residential Facility (SRF)
- Boarding Houses
- Residential Parks
- Retirement Villages
- Caravan Parks

CapitalAsset

Our work that aims to educate not for profit landowners about how to safely harness their land assets to create new housing for people living on low incomes, brings us into contact with a range of sectors, industries, disciplines and peak bodies, outside of the human services sector including, but not limited to, the following:

- Builders
- Developers
- Architects
- Economists
- Planners
- Bankers

Media

Shelter SA works with the media to provide information to the public about housing issues, as a tool of advocacy and to increase public debate on policy and funding issues. We interact with multiple mainstream media outlets, platforms and a range of journalists.

Other Peak Bodies

There are approximately 50 human services sector peak bodies in South Australia that we work with - organisations such as Council of the Ageing (COTA), Youth Affairs Council of South Australia (YACSA) and the Mental Health Coalition of South Australia (MHCSA). There are also peak bodies interstate that we work with including the other State and Territory Shelters and National peaks like National Shelter, Homelessness Australia, National Association of Tenant Organisations, Australasian Housing Industry Association, and Community Housing Industry Association (CHIA). Outside of the human services sector, we work with industry peak bodies like The Property Council and the Master Builders Association. The for-profit accommodation peaks are the Supported Residential Facilities Association and South Australia Residential Parks Residents' Association.