

Annual Report

2018



ShelterSA
Housing: a basic human right!



About the Artwork

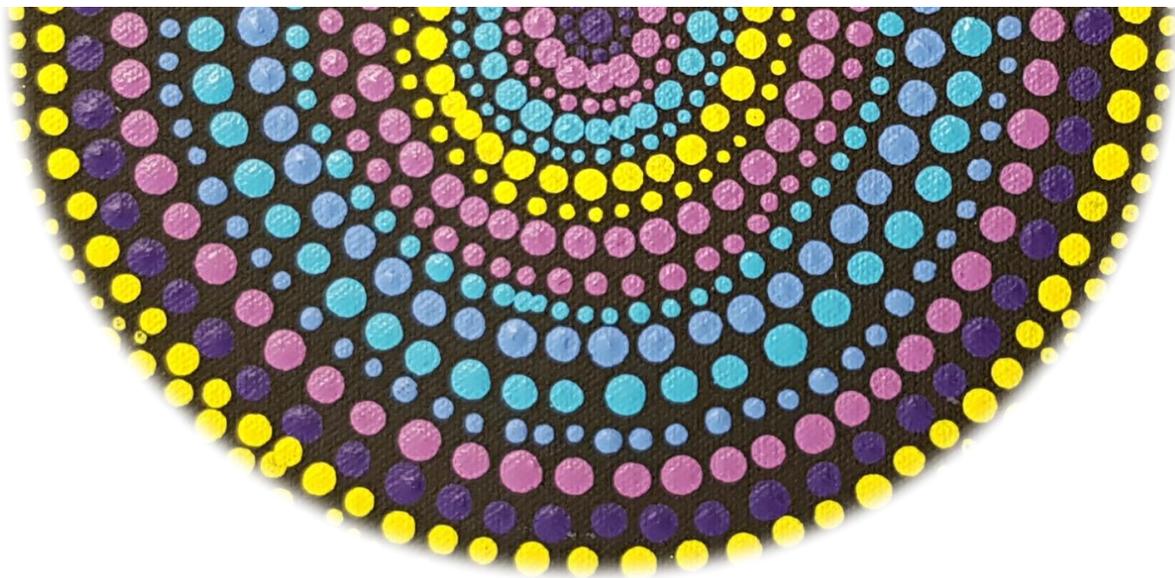
Puturlu Jukurrpa by artist Grace Napangardi Woods

The Purlapurla Jukurrpa (black kite [Milvus migrans Dreaming] is centred on the Kakurtu (Mount Dennison) area. This painting concerns a 'purlapurla' ancestral hero who lived there. 'Purlapurla' flies high in the sky like the 'warlawurru' (wedge-tailed eagle) and perches in the top of trees. The story relates to an incident where Purlapurla had injured his legs and was flying up and down. In paintings of this Jukurrpa, often the hero is indicated by a vertical line or lines in the painting. The Purlapurla Jukurrpa belongs to the Nungarrayi/Napaljarri women and to the Jungarrayi/Japaljarri men.



CONTENTS

Minutes of 2017 Annual General Meeting _____	4
Objects _____	9
Strategic Plan _____	10
Chairperson's Report _____	12
Executive Director's report _____	14
Dashboard _____	22
Acknowledgements _____	23
Treasurer's report _____	25
Board and Staff 2017-2018 _____	26
Shelter SA Members 2017–2018 _____	27



MINUTES OF 2017 ANNUAL GENERAL MEETING

26 October 2017

The Gallery, 30 Waymouth Street, Adelaide

The meeting opened at 3.15pm

Paul Astley, Shelter SA Chairperson, welcomed members, guests and distinguished guests. The Chairperson acknowledged the meeting was being held on Kaurna land and paid his respects to Elders past and present.

1. Present

Individual Members

Paul Astley	(Shelter SA Board, Chair)
Andris Banders	
Mel Blondell	(Shelter SA Board, Treasurer)
Tom Earls	(Shelter SA Board, Public Officer)
Rob Edwards	
Michael George	
John Langton	
Marlene Littlewood	
Clare MacAdam	
David Scougall	
John Smith	(Shelter SA Board)
Gary Wilson	

Organisational Members

Anne Bainbridge (R)	Youth Affairs Council SA
Joe Gannon, Nathan Elliott, Brendon Liddicoat	Uniting Care Wesley Port Adelaide
Ken Henderson	Baptist Care
Kim Holmes	Neami National
Patrick Kukla	Towards Independence (Shelter SA Board, Deputy Chairperson)
Sean McNamara	Adelaide City Council
Evelyn O'Loughlin (R)	Volunteering SA & NT
Carmel Rosier (R)	Community Housing Council of SA
Gary Storkey	Community Housing Limited

(R) denotes reciprocal member

Guests

Tim Baker	Christine Garnaut	Brugh O'Brien
Phillip Beddall	Alison Kimber	Frank O'Neill
Greg Black	Michelle Lensink MP	Amanda Phillis
Carie Dawes	Marianne Lewis	Elle Vallance
Robert Ewers	Michelle Lindblom	Michael Van Manen
Annie Francis	Duncan McFetridge MP	Pam Watts
Malwina Wyra	Jeremy Miller	

Staff

Alice Clark	Executive Director
Amanda Taylor	Stakeholder Engagement Manager
Bonnie Keates	Projects and Events Officer

2. Apologies

Frances Bedford MP	Helen McIntosh
Senator Simon Birmingham	Mark Parnell MLC
Leighton Boyd	Michael Pengilly MP

Chris Burns	Meredith Perry
Paul Caica MP	John Rau MP
Kaelia Cockington	Donna Sacca
Leone Crayden	Senator Rebekha Sharkie
Andrew Davis	Pam Simmons
Alice Lawson	Michele Slatter
Wendy Malycha	Joyce Van der San
Steven Marshall MP	Dan van Holst Pellekaan MP
Phillip Martin	Kelly Vincent MP
	Karen Walsh
	Peta Winza

3. Minutes of the 2016 AGM

Minutes of the 2016 AGM were included in the 2016-2017 Annual Report.

Motion: That the minutes of the Shelter SA 2016 AGM held 25 October 2015 be accepted as a true and correct record.

Moved: Paul Astley **Seconded:** Mel Blondell **Carried**

4. Minutes of the 2017 Special General Meeting

Minutes of the 2017 Special General Meeting were included in the 2016-2017 Annual Report.

Motion: That the minutes of the Shelter SA 2016 Special General Meeting held 3 May 2017 be accepted as a true and correct record.

Moved: Paul Astley **Seconded:** David Scougall **Carried**

5. Amendments to the Shelter SA Constitution

The Chairperson requested a show of hands from members who agreed to endorse changes to the Shelter SA Constitution to facilitate Board meetings.

For: 24

Against: 0

The Chairperson advised that the amended Constitution will be made available on the Shelter SA website after the AGM.

6. Chairperson's Report

The Chairperson, Paul Astley, acknowledged the achievements of Shelter SA over the past year, noting the highlights and dedicated work of staff. Paul Astley's full report is included in the Annual Report.

Motion: That the Chairperson's Report for 2016-2017 be accepted.

Moved: Paul Astley **Seconded:** Tom Earls **Carried**

7. Executive Director's Report

The Executive Director's Report was presented in the Annual Report. The Chairperson invited the Executive Director to present a summary of her report and expressed appreciation of her efforts.

8. Treasurer's Report

The Treasurer's Report was included in the Annual Report. The Chairperson invited the Treasurer to present a summary of the report and expressed appreciation of her efforts.

Motion: That the Treasurer's report for 2016-2017 be accepted.

Moved: Mel Blondell **Seconded:** Patrick Kukla **Carried**

9. Audited Financial Statement

The full Audited Statement is included in the Annual Report.

Motion: That the Auditor's Statement for 2016-2017 be accepted.

Moved: Mel Blondell **Seconded:** Tom Earls **Carried**

10. Appointment of Auditor

Motion: That VM Accounting be appointed as auditor for the financial year 2017-2018.

Moved: Mel Blondell **Seconded:** John Smith **Carried**

11. Election of Board Members

The Chairperson noted that three current Board Members have completed their two year term: Julie Duncan, Tom Earls and John Smith (individual members). Tom Earls and John Smith have been nominated for re-election to the Board for a further two years. Three other nominations were received from: Clare MacAdam, Rob Edwards and Michael George (individual members). Board Members who are in the middle of their two year term and are not for re-election this year are: Patrick Kukla (Salvation Army), Mel Blondell (individual member), Paul Astley (individual member) and Fiona Kelly (Uniting Care Wesley Bowden).

It was noted that Julie Duncan (individual member) is a retiring board member this year and will not stand for re-election. The Chairperson thanked Julie for her valuable contribution to Shelter SA.

The Chairperson declared that all five nominees were elected unopposed to the Board of Shelter SA and congratulated them.

The new Board met briefly at the conclusion of the AGM to elect officers of the Association and the results will be communicated via e-bulletin.

12. Close of AGM

Meeting closed at 3.40pm.

OBJECTS

The Association is formed with the principal object of working towards benevolent relief of poverty, distress and disadvantage by individuals and families in South Australia by:

- Promoting and maintaining the right of every person to access affordable, safe and secure long-term housing that they identify as appropriate to their needs.
- Promoting and maintaining the right of every person to housing of a quality which enhances people's health, well-being, dignity and life opportunities.
- Promoting the benefits of public and community housing in the community and all spheres of government.
- Publishing, researching, collecting or otherwise disseminating information on matters relating to the provision of housing, particularly for people on low to moderate incomes for public benefit and the relief of housing poverty.
- Establishing, supporting, resourcing and coordinating non-government organisations and agencies with similar interests and objectives to the Association.
- Promoting opportunities for members of the community to access housing provision free from discrimination as a result of factors such as age, gender, ethnicity, health status or disability.
- Promoting and supporting consumer and community participation in decision making in relation to their housing and to promote access to avenues of appeal across all housing tenures.
- Doing all such other things as may be incidental to the attainment of these Objectives.

The Association is a non-profit organisation operating to achieve the above benevolent purposes.



STRATEGIC PLAN

Our Purpose

To provide and assist members in the benevolent relief of poverty, distress and disadvantage experienced by individuals and families in South Australia.

Our Vision

All South Australians have an affordable, safe, secure & appropriate place to call home.

Our Strategic Priorities & Objectives



Advocacy & Policy

✓ To assist member organisations by positively informing and influencing government decisions about housing policy, funding and service delivery.

Activities

1. Collaborate & consult with;
 - State Government
 - Peak bodies
 - Service providers
 - Businesses
 - Community members
2. Advocate for, and raise political & public awareness about, housing policy, systems, funding and service delivery in South Australia.
3. Highlight and advocate for improved housing systems and policy in regional South Australia.
4. Advocate at a Federal Government level, both independently, and through participation in National Shelter.



Leadership & Innovation

- ✓ Demonstrate leadership by exploring and developing new ideas, policies and funding models to aid and assist member organisations to deliver better relief of poverty, distress and disadvantage; Progress innovative solutions relating to housing systems and programs.

2

Activities

1. Employ existing and emerging technology to maintain and strengthen Shelter SA's position as the "go-to" source of credible, reliable information about housing policy and systems in South Australia.
2. Communicate progress and achievements on important matters through targeted electronic, social and traditional media.
3. Develop and share innovative advocacy tools, ideas and research with members, supporters and other stakeholders.

Engagement, Profile & Reach

- ✓ Engage and communicate effectively with key stakeholders relevant to housing policy and systems issues for and on behalf of member organisations and those who require benevolent relief; maintain and increase the profile and impact of Shelter SA through multi-channel communications.

3

Activities

1. Actively participate in external forums, consultations, committees and meetings across South Australia.
2. Develop and deploy all appropriate media to achieve the Shelter SA Vision.
3. Maintain and expand strong relationships with key stakeholders, strategically-important decision makers and decision influencers (government, community, business).
4. Strengthen and build on our networks, membership and supporter base.
5. Develop and implement culturally appropriate engagement and operational strategies for special needs groups, including people living on low incomes.



CHAIRPERSON'S REPORT

I am pleased to present the 2018 Shelter SA Annual Report. Shelter SA's past year has been a mix of achievements, some staff changes and a new State Government. The Board's key objective has been to continue to support our excellent operational team in the pursuit of our strategic plan. This has been another year of important achievements for Shelter SA, and we acknowledge and thank our Executive Director, Dr Alice Clark and her staff.

With the prospect of a change of government in the March elections, Shelter SA undertook to maintain positive communication with all parties. We worked closely with former Minister Zoe Bettison, our new Minister Michelle Lensink, as many election candidates as possible and departmental staff, to help inform housing policy and direction. We have also contributed through National Shelter to inform the Federal Government and advocate for funding and improved housing policy.

Affordable and secure housing is the cornerstone of a successful, socially inclusive and economically productive South Australia and this is at the heart of the Objects of Shelter SA. Regardless of ideals, we know very well that too many South Australians are homeless, living with housing stress or who are subject to great disadvantage because of poor housing conditions. I would urge all of our political parties to read Shelter SA's research reports and agree on a multi-partisan approach to developing a housing strategy for South Australia in the coming year.

The homelessness sector is currently awaiting new funding agreements which will have the potential for a more collaborative and co-productive approach to contract management, and ideally, place the collective focus where we all want it to be – on delivering impact for people, communities and our State.

Shelter SA is currently funded on a six-month contract to 31 December 2018. We have a strong cash position and with ongoing funding from the State Government, Shelter SA will continue to resource important project work within our strategic focus.

I acknowledge the invaluable contributions of all the Board members who have served during the past year. Board Members have willingly volunteered their time and expertise and made important contributions during a very active period for Shelter SA and the broader housing sector.

In the Board's recruitment process this year, we wanted to maintain the balance of housing sector and governance/specialist expertise that has benefited the Board previously and has resulted in the two nominations for Board Members presented at this year's AGM.

I would like to acknowledge and sincerely thank my retiring Board colleague, Mel Blondell, for her significant contribution over the past five years.

I also thank our State Government funding partners for recognising the important and innovative work that Shelter SA undertakes and hope that they will continue to support and fund Shelter SA in this challenging funding environment.

Shelter SA's advocacy is needed now more than ever, as the housing affordability crisis facing South Australians living on low incomes continues. I am confident that Shelter SA is strongly positioned to continue the important work it undertakes on behalf of those who support our organisation and to build on our achievements in the coming year.

Paul Astley
Chairperson
Shelter SA

EXECUTIVE DIRECTOR'S REPORT

“Wait, there’s only three of you? How do you all do so much!?”

Shelter SA is proud to have strong representation across the human services sector, advocating for the housing needs of South Australians. We continue to build our profile and consistently receive positive feedback from our members and stakeholders about the high quality of work we produce and our broad reach. Shelter SA has achieved a range of significant milestones in support of the Strategic Plan and fulfilled its Service Level Agreement with the Department of Human Services (formerly Communities and Social Inclusion). I am very proud to share with you some of our notable achievements below. Over the past financial year, Shelter SA staff attended hundreds of meetings, events and workshops including invited speaker presentations to universities, service providers and conferences as well as over thirty appearances in, and written contributions to, mainstream and social media across South Australia. I have also served as the Chairperson of the National Shelter Council and this is my second term in that role, attesting to the policy and advocacy knowledge that we hold here in South Australia. Involvement and influence at the National level is crucial to our State.

Housing Matters

From its humble beginnings in 2016, the weekly Shelter SA Ebulletin has grown into a go-to resource for the human services sector. The Ebulletin is short, engaging and contains information about our events, resources, and reports. The Ebulletin is our best method of communicating and sharing our work with the community. It reaches 1370 people weekly, from a variety of professions, who continue to engage, read, share, click, and RSVP to events each week.



Sorcha and Bonnie at the Pickle stand in Elizabeth shopping centre and Alice presenting Capital Asset.

Pickle

This year Shelter SA has continued to promote our mobile phone app, Pickle. We focused our advertising in the Northern suburbs, with an event for workers, and posters and a stall in the Elizabeth Shopping Centre. Sorcha and Bonnie engaged with community members in person and spread the word about Pickle. This advertising was in conjunction with the Shining a Light on the North event held in Elizabeth. Bonnie made a short video that was promoted on Facebook, which reached 13,728 users, achieved 25,882 total impressions and resulted in 119 app clicks. We continue to take Pickle material everywhere we go and regularly post out brochures and posters to organisations.

Capital Asset

This year has seen Capital Asset refine and progress, as a concept that never stops gaining interest from developers, landowners, architects, governments and members of the public. We have been working with three not for profit landowners, looking at their land and building holdings, and assisting them to think about how they utilise their assets to benefit their organisations. David Homburg from Hassell and Darryl Gobbett continue to assist Shelter SA with Capital Asset and have run design workshops with us for the not for profit landowners. The purpose of the workshops is to align the values and social missions of the organisations with aspects of design and construction to help them consider the future of their assets. We have also fully briefed Minister Michelle Lensink on the Capital Asset model, and



Premier Steven Marshall's office, seeking their support, on a policy level, for the concept. It presented on Capital Asset at the National Housing Conference in 2017 and also to the Property Council in Victoria and South Australia.

Reconciliation Action Plan

Shelter SA was the first peak body in South Australia to establish a Reconciliation Action Plan (RAP). We were delighted to achieve formal endorsement of our newest RAP for 2018-2020 by Reconciliation Australia. A RAP is a strategic document that contributes to reconciliation between Aboriginal and Torres Strait Islander peoples and non-Indigenous people by setting out a series of targets. We will be promoting RAPs to our members and providing information on the entire process over the next few months. Shelter SA staff continue to action our commitment in our everyday tasks.



The Advertiser
Search Q

NEWS AFL SPORT ENTERTAINMENT BUSINESS LIFESTYLE REAL ESTATE

LOCAL

Shelter SA launches Capital Asset, asks not-for-profit groups to use their land to build low-cost homes

Simeon Thomas-Wilson, Urban Affairs Reporter, The Advertiser
July 8, 2018 8:43pm
Subscriber only

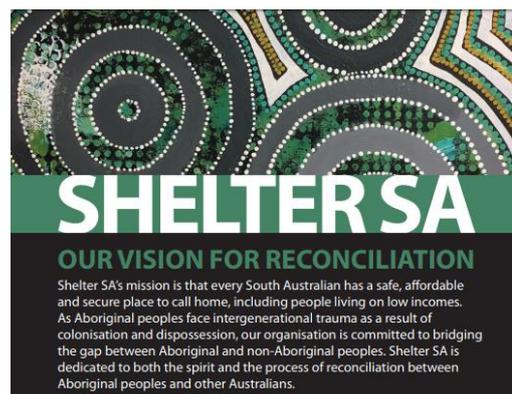
Facebook Twitter Email

LAND owned by not-for-profit organisations will be used to create low-cost homes, in a scheme championed by the state's peak housing advocacy body.

Shelter SA has launched a program called Capital Asset that will deliver affordable rental homes by removing the cost of land from development.

Three SA not-for-profits, Uniting SA, Meals on Wheels SA and Girl Guides SA, have been engaged to use the large amount of land they own.

Shelter SA executive director Dr Alice Clark said the aim was to consolidate and redevelop under-utilised land to create affordable housing in inner suburbs.



SHELTER SA

OUR VISION FOR RECONCILIATION

Shelter SA's mission is that every South Australian has a safe, affordable and secure place to call home, including people living on low incomes. As Aboriginal peoples face intergenerational trauma as a result of colonisation and dispossession, our organisation is committed to bridging the gap between Aboriginal and non-Aboriginal peoples. Shelter SA is dedicated to both the spirit and the process of reconciliation between Aboriginal peoples and other Australians.

Our vision for reconciliation is a culture that embraces unity between Aboriginal peoples and other Australians. Shelter SA's vision is one that represents equality and equity, historical awareness and acceptance of our shared history. Our organisation would also like to see the removal of negative stereotypes that perpetuate discriminatory attitudes towards Aboriginal peoples. We hope that every South Australian in need, regardless of culture or heritage, has access to a safe and affordable home.

Shelter SA adheres to the following principles:

- We acknowledge that Aboriginal peoples are the First Australians and original custodians of this land.
- We acknowledge the loss of land, children and kin, languages and cultural identity and the continued impact of this on Aboriginal peoples' health and well-being today, and
- We believe that all Australians must understand and value Aboriginal cultures, rights and experiences.

vision and
commitment

For the purposes of this document, use of the term 'Aboriginal' is inclusive of Torres Strait Islander peoples.

[Capital Asset feature in The Advertiser and Shelter SA's updated Reconciliation Action plan available to read on the website](#)



Cupcakes from the AGM 40th Birthday and the full room at the Aboriginal Transitions forum

Shelter SA 2017 AGM and 40th Birthday Celebration

Shelter SA invited members to celebrate 40 years of incorporation at the 2017 Annual General Meeting. Guests enjoyed hearing reflections from special guest speakers Greg Black, Phillip Beddel, Andris Banders, and telegrams from Adrian Pisarski and Michele Slatter. Balloons, cupcakes and a beautiful venue at the Gallery on Waymouth Street made the event memorable for approximately 55 members, supporters and stakeholders.

Homeless Connect Expo 2018

The annual Health & Housing Expo is a community event for people who are experiencing homelessness or at risk of homelessness to connect with over 50 service providers, receive free gifts, listen to live music, enjoy morning tea and lunch with free raffles. Haircuts, massages, manicures, dental check-ups, physiotherapy and a photo-booth were some of the most enjoyed free services provided on the day. More than 600 people who attended rated the Expo as an outstanding success and said that they would look forward to next year's Expo.

Aboriginal Transitions Forum

One hundred South Australians gathered at our workshop in Adelaide on 23 November 2017, to talk about what works and what we need more of, to better assist Aboriginal people living in South Australia. The workshop focus was on preventing people from falling

through the gaps in the delivery of human services, especially when they are returning to their families and communities from institutional settings such as prison, hospital and out of home care. After this workshop, Shelter SA wrote to each of the South Australian political parties and 2018 election candidates seeking a response to our policy asks from the workshop. Shelter SA was pleased to receive responses to our open letter from SA Labor, SA Liberal, SA-BEST, SA Greens, Dignity Party, Robert Brokenshire MLC and Advance SA. Steven Marshall MP responded on behalf of the Liberal Party and has kept his promise to take personal responsibility for the Aboriginal Affairs portfolio and to develop an Aboriginal Housing Strategy.

Shining a Light on the North

Often, housing and homelessness issues in the Adelaide CBD gain more attention from the government and the media than the suburbs and regions. To highlight the innovation and positive outcomes of projects in the North, Shelter SA invited people who live and work in Elizabeth to a workshop. The housing solutions arising from this workshop include having more appropriate crisis accommodation for children and families, increasing the supply of affordable and social housing, cultural education programs, tackling generational unemployment, advocating to Federal Government the need for a job guarantee pilot, investing in domestic violence prevention and increasing funding for culturally appropriate domestic violence services. As there are few events of this kind in the area, workers valued the opportunity to network and discuss ideas.



Participants listening to presenters and poster for our Shining a Light on the North event.



Teams at the Southern Fleurieu event and an engaging image to support the Community Engagement in Planning Project

COMMUNITY ENGAGEMENT IN PLANNING

Latest research! We interviewed developers, architects, State and Local Government representatives and officials, community housing providers and peak bodies.

Shelter SA aims to make a difference by assisting land owners, builders and developers to engage local communities and represent their interests in the planning process.

[View the research themes arising from the interviews](#)



Community Engagement in Planning Project with National Shelter

National Shelter's Adrian Pisarski joined us in Adelaide to consult with key stakeholders concerning our Community Engagement and Planning project; a meeting with Mark Butler, Federal Member for Port Adelaide, Theo Maras, Hassell, the South Australian Property Council, Qattro, Renewal SA, the City of Adelaide Lord Mayor and Housing Choices Australia. There is a strong case for community engagement in all developments and a specific case for high-quality community engagement around development sites, places around urban infill and new developments. Shelter SA will continue to promote the value of community engagement in planning, and the inclusion of social and affordable housing in all new construction.

Blue Sky Thinking: Housing Solutions in the Southern Fleurieu

Fed up waiting for action from governments, the people living and working in the Southern Fleurieu have been inspired by Shelter SA to solve their local housing problems. Shelter SA held a workshop in July that brought together people from the Southern Fleurieu area to think laterally, discuss innovative ideas and develop solutions to housing issues in the region. A community style uber, housing options for retirees, an emergency shelter, and a program for young people were all project ideas that reflected the needs of the region.

Competition, creativity and team spirit made this event thoroughly enjoyable and inspirational for the participants.

Blue Sky Thinking: Housing Solutions in Mount Gambier

After the success of the Blue Sky Method used in the Southern Fleurieu event, the Shelter SA team brought the same workshop style to the Mount Gambier community. Teams were engaged and excited to develop their projects to fix local issues. One group's project idea was repurposing available housing stock into independent units for young people while another idea was a not-for-profit real estate agency to help and support people in private rental with pets. A highlight of the event was seeing when one team went from asking themselves, "who will do this project?" to, "we should do this project!". We look forward to seeing the community develop and implement their projects in the future.



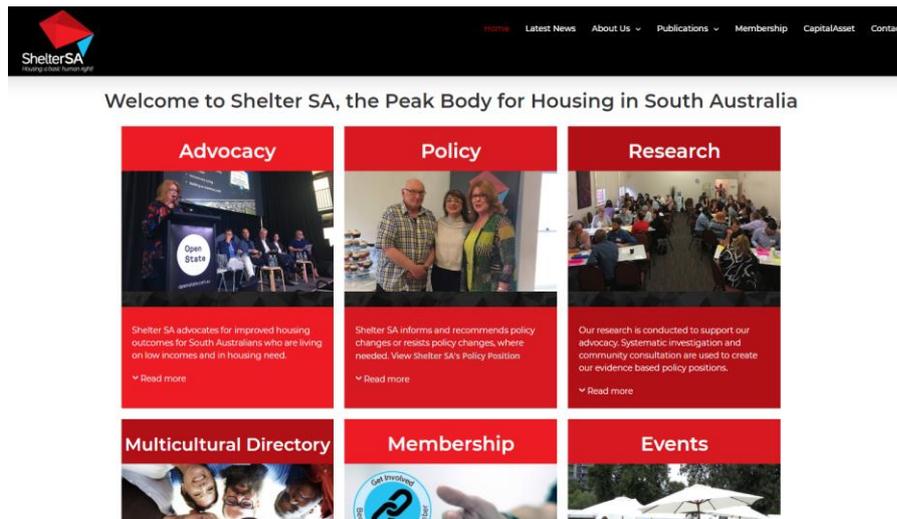
Winners are grinner at the Mount Gambier workshop, the Budding logo and Alice's article about young workers in the Advertiser.

Budding

Budding, is a networking group built by Shelter SA and our young professionals, for young professionals, as we recognised a gap in professional development opportunities for young workers. Budding is an opportunity to meet other emerging professionals, learn networking skills, and develop relationships that are beneficial to individuals and employers. Thirty Budding members joined us for our first event, where we met each other and learned networking tips and tricks from Sharon Ferrier, of Persuasive Presentations. At our second event, Budding members worked together to develop their resumes using the STAR method – describing the situation, task, action and result to highlight skills and experiences. We look forward to developing our individual skills and growing the Budding network.

New Website

It’s been a couple of years since the Shelter SA website was upgraded. Staff worked with Jacob Gates Media to modernise and simplify the website. The website aims to inform users from the start page of Shelter SA’s three focus areas, Policy, Advocacy and Research. We have also updated the Multicultural Directory which continues to be one of the most viewed pages on the website. The new design has been highly commended by other Shelters across Australia, and a similar format will be used for the National Shelter website.



DASHBOARD

Annual Metrics	Quantities		People Reached		Representations				Advice, Advocacy, Policy, Research				Information	Sector Development
	Annual Target	Report Period Total	Annual Target	Report Period Total	Housing Consumers	Members	Governments	Constituents	Advice	Advocacy	Policy	Research		
(Ctrl + click to go to details)			Counted per individual output											
E bulletins	50	33	1254	1254+	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Consultations and Events	10	16	1000	1250+		✓	✓	✓	✓	✓	✓	✓	✓	✓
Publications:	15	25	1000	1250+	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Research Summaries	5	5	1000	1250+	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Mainstream Media	12	33			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Social Media:			Counted as total of all outputs											
YouTube			200	1801										
Facebook			2500	194088										
LinkedIn			200	25550										
Twitter			10000	861630										
Website			1000	46736	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Briefings	20	44				✓	✓		✓	✓	✓	✓	✓	✓
Public Speaking	10	16				✓	✓	✓	✓	✓	✓	✓	✓	✓
Media Releases	5	8		1250+	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Meetings/ Networks	25	137		200+	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Total:	152	302												
Satisfaction Rating:					Advice 93%; Advocacy 94%; Policy 89%; Research 88% Overall 91.37									
Sector Development Rating:					83.9%									

ACKNOWLEDGEMENTS

I am pleased to acknowledge my Shelter SA colleagues, past and present, for the dedication they have shown to the body of work we have produced in the last financial year and since the end of June. Last year we said farewell to Amanda Taylor, Stakeholder Engagement Manager, who left us to work with one of Adelaide's local government organisations. Bonnie has been with us for over a year now and has cemented her role as Projects and Events Coordinator, achieving a broad range of tasks above and beyond running events, including writing and publishing, production of our enews, IT work, website design and great visual and communications products. Bonnie has shown initiative and patience in all aspects of each new challenge she has been given. We welcomed Sorcha Walshe as our new Stakeholder Engagement Officer in December 2017, and she is also producing great written work, planning and delivering events and communication products, completing the team back to its full capacity. Michelle Lindblom joined us in August to deliver this year's Homeless Connect Expo and brings a fresh and thoughtful approach to planning this huge event, to maximise the benefits for the more than 600 people who will be attending. Lara Laas has joined us on a short-term contract, bringing her skills in public relations to the team.

I would like to thank past and current staff, but especially Bonnie and Sorcha, for their valuable contributions to our small team and their positive attitudes in the office.

I would like to acknowledge the Shelter SA Board members who ensure our strong governance framework, set and monitor our strategic goals and provide guidance to me as the Executive Director. I would particularly like to thank Paul Astley, our chairperson, for his support and leadership. We say goodbye to Mel Blondell at this AGM and thank her for her service to Shelter SA for the past six years. Mel's contributions to Shelter SA have been outstanding and we will miss her quiet, strong presence around the Board table.

This year has seen many new directions, especially with a change of government, and we have welcomed Minister Michelle Lensink, as our new Minister for Human Services. With a strong working relationship, established prior to the election in March, we continue to collaborate with the Minister, on increasing the supply of social and affordable housing in South Australia, reducing homelessness and better meeting our social and economic goals across the State.

Finally, I thank all of our members, friends and supporters and look forward to working with you again this year.

Alice Clark
Executive Director
Shelter SA



Sorcha, Bonnie and Lara



Michelle



Andris, Michelle, Alice



Amanda

TREASURER'S REPORT

I am pleased to present the Shelter SA Treasurer's report for the year ending 30 June 2018. The 2017-2018 financial year was a busy and eventful year for Shelter SA. We are pleased to announce that the funding contract has been extended to the end of 2018 and are confident in securing a longer term funding contract to continue to deliver exceptional outcomes. For the 2017-2018 financial year, Shelter SA performed well against the budget and returned a minor operating deficit. A strong cash position has been maintained which will assist in the delivery of key projects in the new financial year. The Financial Statements have been audited without qualification. I hereby move that the Audited Financial Statements be accepted as presented.

Michael George

Treasurer

Shelter SA



Nat Cook MP and Alice



Adrian, Mark Butler MP, Alice



Sorcha and Bonnie presenting to the Soroptimists

BOARD AND STAFF 2017-2018

Board

Paul Astley	2014-18	Chairperson
*Patrick Kukla	2010-18	Deputy Chairperson
Michael George	2017-19	Treasurer
Mel Blondell	2013-18	
*Fiona Kelly	2014-18	
Tom Earls	2015-17	Public Officer
John Smith	2015-17	Secretary
Clare MacAdam	2017-19	
Rob Edwards	2017-19	

*Denotes organisational representative

Staff

Alice Clark	Executive Director
Amanda Taylor	Stakeholder Engagement Manager
Bonnie Keates	Projects & Events Officer
Sorcha Walshe	Stakeholder Engagement Officer
Michelle Lindblom	Expo Management Team
Lara Laas	Public Relations Officer

SHELTER SA MEMBERS 2017 – 2018

Organisational Members

Access 2 Place
 Adelaide City Council
 Alzheimer's Australia
 Australian Migrant Resource Centre
 Baptist Care SA
 Catherine House
 Centacare Catholic Family Services
 Centre for Housing, Urban and Regional Planning
 Community Housing Council SA
 Community Housing Limited
 Edenfield Family Care
 Housing Choices Australia (Common Ground)
 Hutt Street Centre
 Intract Australia
 Junction Australia
 Kornar Winmil Yunti
 Lutheran Community Care
 Life Without Barriers
 Multicultural Youth South Australia

Neami National
 Northern Suburbs Housing Co-operative
 Qattro
 Relationships Australia South Australia
 Salvation Army Housing (Red Shield Housing)
 Salvation Army Pt Augusta
 Skylight (MIFSA)
 Smallacombe Sanderson
 St John Youth Services
 SYC Ltd
 Towards Independence
 Uni SA Student Accommodation Services
 Uniting Communities
 UnitingCare Wesley Bowden
 Uniting SA
 University SA (Commerce)
 Volunteering SA & NT
 West Coast Youth & Community Support
 Wyatt Benevolent Institution Inc
 Youth Affairs Council SA

Individual Members

Clare	Arrowsmith
Paul	Astley
Andris	Banders
Mel	Blondell
Josephine	Duigan
Tom	Earls
Rob	Edwards
Patricia	Kerwood
David	Kilner
Melissa	Klenke
John	Langton
Marlene	Littlewood

Mark	Parnell
Meredith	Perry
Jo	Polkinghorne
Christopher	Powell
Raymond	Radice
David	Scougall
Sean	Sheehy
Pamela	Simmons
John	Smith
Fuzzy	Trojan
Gary	Wilson

Quotes from our Stakeholders

Shelter SA is a fantastic organisation.

Leon Byner, 5AA Announcer

As in many aspects of Australian life, South Australia has punched above its weight in Australia's housing system. This is also true of Shelter SA who continue to play a leadership role in the affairs of National Shelter and a national role in the housing affairs of Australia. Shelter SA should be proud of its considerable history but also look forward to the role it may yet play contributing to our national housing discussion.

Adrian Pisarski, National Shelter

Shelter SA does appear to be very active once again and hopefully will be as influential as its antecedents were back in the day!

Greg Black

Have been meaning to say 'thank you' for a while now in maintaining the focus on the importance of increasing affordable housing supply, in all things. It is at the heart of everything.

Department of Human Services Employee

I'm very impressed by Dr Clark's article, more people need to be talking about this.

Reader of The Advertiser

We need Shelter SA to speak for us because we don't have time between feeding and housing people. We need Shelter SA to bring our problems to the attention of policy makers, on behalf of those who can't advocate for themselves.

Joyce Van Der San – Adelaide Day Centre

Congratulations on the Advertiser article you got published and the radio interviews I've heard you do to prior to Christmas. The policy advice and information you provide comes across very clearly (in my view) and is obviously making some headway in highlighting the issues of affordable housing and homelessness and is hopefully facilitating political parties to develop policies on these issues.

John Smith

