



If you are having issues or problems with your housing it can be hard to know where to turn. Your first step should be to talk to your tenancy officer or landlord, either in person, by phone or by email. If you cannot get the outcome you are looking for, here are links to some information that could help you.

**[I can't resolve an issue with my landlord](#)**

**[I want to provide feedback about my public housing](#)**

**[I need maintenance on my public or community housing](#)**

**[I want to appeal a decision about my public housing](#)**

**[I want to complain about my public housing](#)**

**[I can't resolve an issue with my community housing landlord](#)**

**[I'm living in a rental property that is not safe or is sub-standard](#)**

You can also contact Consumer and Business Services Tenancy Advice line on 131 882 or the Tenant Information and Advocacy Service on 1800 060 462.

